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LWA8516O5A

EN User Manual | **Washer Dryer**

Important Information that may impact your Manufacturer's Warranty

Adherence to the directions for use in this manual is extremely important for health and safety. Failure to strictly adhere to the requirements in this manual may result in personal injury, property damage and affect your ability to make a claim under the AEG manufacturer's warranty provided with your product. Products must be used, installed and operated in accordance with this manual. You may not be able to claim on the AEG manufacturer's warranty in the event that your product fault is due to failure to adhere to this manual.

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CONTENTS

1. ⚠ SAFETY INFORMATION....3
2. PRODUCT DESCRIPTION....6
3. TECHNICAL DATA....8
4. INSTALLATION....8
5. CONTROL PANEL....13
6. DIAL AND BUTTONS....16
7. SETTINGS....20
8. BEFORE FIRST USE....21
9. THE AUTODOSE TECHNOLOGY (AUTODOSING)....22
10. PROGRAMS....29
11. WI-FI - CONNECTIVITY SETUP....35
12. DAILY USE....38
13. DAILY USE - WASHING & DRYING....42
14. DAILY USE - DRYING ONLY....43
15. FLUFF IN THE FABRICS....44
16. HINTS AND TIPS....45
17. CARE AND CLEANING....47
18. TROUBLESHOOTING....55
19. QUICK GUIDE....60
20. WARRANTY - AUSTRALIA AND NEW ZEALAND....64
21. ENVIRONMENTAL CONCERNS....66

1. ⚠ SAFETY INFORMATION

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible if an incorrect installation and use causes injuries and damage. Always keep the instructions with the appliance for future reference.

1.1 Children and vulnerable people safety

⚠ WARNING!

Risk of suffocation, injury or permanent disability.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children between 3 and 8 years of age and persons with very extensive and complex disabilities shall be kept away from the appliance unless continuously supervised.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children of less than 3 years of age should be kept away from the appliance unless continuously supervised.
- Children should be supervised to ensure that they do not play with the appliance.
- Keep all packaging away from children and dispose of it appropriately.
- Keep detergents away from children.
- Keep children and pets away from the appliance when the door is open.
- If the appliance has a child safety device, it should be activated.

- Children shall not carry out cleaning and user maintenance of the appliance without supervision.

1.2 General Safety

- This appliance is for washing and drying domestic-type machine-washable and dryable laundry only.
- Do not use the dryer function if laundry has been soiled with industrial chemicals.
- This appliance is designed for single household domestic use in an indoor environment.
- This appliance may be used in offices, hotel guest rooms, bed & breakfast guest rooms, farm guest houses and other similar accommodation where such use does not exceed (average) domestic usage levels.
- Do not change the specification of this appliance.
- The appliance shall be installed as a freestanding product or below the kitchen worktop if space margins permit.
- Do not install the appliance behind a lockable door, a sliding door or a door with a hinge on the opposite side, that would prevent the appliance door from being fully open.
- Connect the mains plug to the mains socket only at the end of the installation process. Make sure that the mains plug is accessible after installation.
- The ventilation opening in the base must not be covered by a carpet, mat, or any floor covering.
- WARNING: The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.
- Ensure good air ventilation in the room where the appliance is installed to avoid the backflow of unwanted gases into the room from appliances burning gas or other fuels, including open fires.
- Exhaust air must not be discharged into a flue which is used for exhausting fumes from any appliances burning gas or other fuels.

- The operating water pressure at the water entry point from the outlet connection must be between 0.5 bar (0.05 MPa) and 10 bar (1.0 MPa).
- The appliance maximum load is 10.0 kg. Do not exceed the maximum load of each programme (refer to the "Programmes" chapter).
- The appliance must be connected to the water mains using the new supplied hose sets, or other new hose sets supplied by the Authorised Service Centre.
- Old hose sets must not be reused.
- If the mains power supply cable is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons to avoid an electrical hazard.
- Wipe away lint or packaging debris that has accumulated around the appliance.
- Items that have been soiled with substances such as vegetable or mineral oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed separately with an extra amount of detergent before being dried in the washer dryer.
- Do not use the appliance if items have been soiled with industrial chemicals.
- Do not dry unwashed items in the wash dryer.
- Items such as foam rubber (latex foam), shower caps, waterproof textiles, and rubber backed articles and clothes, or pillows fitted with foam rubber pads should not be dried in the washer dryer.
- Fabric softeners, or similar products, should only be used as specified by the product manufacturer’s instructions.
- Remove all objects from items that could be a source of fire ignition such as lighters or matches.
- WARNING: Never stop the washer dryer before the end of the drying cycle unless all items are quickly removed and separated so that residual heat can dissipate.

- The final part of the washer dryer cycle takes place without heat (cool down cycle) to ensure that items reach a temperature that will not cause damage to them.
- Do not use high pressure water sprays and/or steam to clean the appliance.
- Clean the appliance with a moist cloth. Use only neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.
- Before any maintenance operation, deactivate the appliance and disconnect the mains plug from the socket.

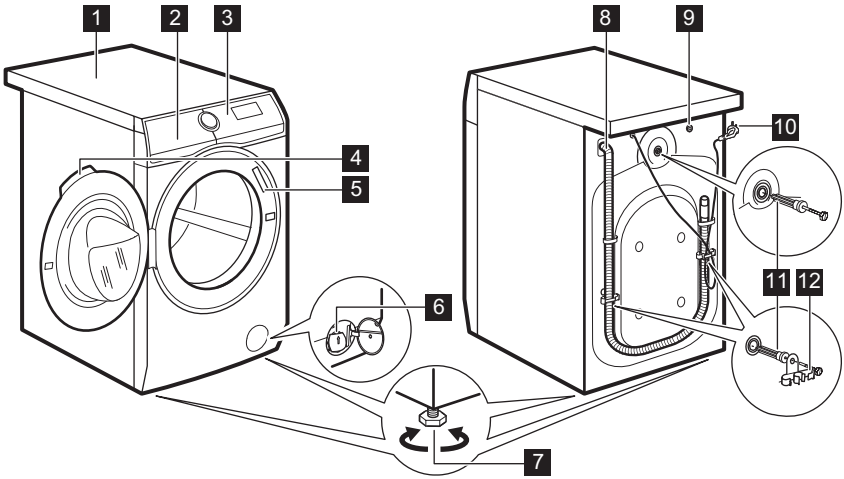
2. PRODUCT DESCRIPTION

2.1 Special features

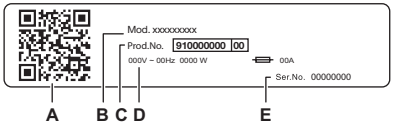
Your new washer-dryer meets all modern requirements for effective treatment of laundry with low water, energy and detergent consumption and proper care of fabric.

- The **Wi-Fi connection** and **Remote Start** enable you to start a cycle, to interact with your washing machine and to check the washing cycle status in remote control.
- The **PowerCare technology** has been designed to protect the fabric fibres thanks to different pre-mixing phases that dissolves first the detergent and then fabric softener in the water before they are distributed in the laundry. So every fibre is reached and cared for.
- Thanks to the **Weight Sensors** the appliance can detect the weight of your load and advise on how much detergent you need to achieve the best results without waste.
- The **ProSense technology** adjusts automatically the programme duration to the laundry in the drum to achieve perfect washing results in the minimum possible time.
- The STEAM mode is a quick and easy way to refresh the clothes. The gentle steam phase removes odours and reduces creases in dry fabrics so they need little ironing.
  The steam relaxes the fibres and reduces fabric creasing. Ironing will be easier!
- The **Stains option** pre-treats stubborn stains optimizing the effectiveness of the stain remover.
- The **AutoDose technology** automatically dispenses the right amount of detergent according to the load; the drawer has two integrated tanks (detergent + softener or second detergent type) and two additional chambers for detergent and additives manual load. It gaves the highest use flexibility.
- The **AEG Steam Fragrance** - thanks to the steam mode - offers the perfect solution for refreshing even the most delicate garments without washing. Use the delicate fragrance exclusively developed by **AEG** to add a pleasant feeling of "just-washed" garment to the removing odours and wrinkles action.

2.2 Appliance overview



1 Worktop
2 Detergent dispenser with AutoDose tanks and manual compartments
3 Control panel
4 Door handle
5 Rating plate
6 Drain pump filter
7 Feet for levelling the appliance
8 Drain hose
9 Inlet hose connection
10 Mains cable
11 Transit bolts
12 Hose support



The rating plate reports:
A. QR code
B. Model name
C. Product number
D. Electrical ratings
E. Serial number

Scan the **QR code** with the camera to download our App from the app store on your smart device and follow the required steps. Register your product and get the most out of it.

- Access your appliance details, documentation and articles on how to use the best features (User Manual also available at **aeg.com/manuals**)
- Get usage advice, troubleshooting, service and repair information (also available at **aeg.com/support**)
- Buy accessories, Consumable and Original Spare parts for your appliance (also available at **aeg.com/shop**)

3. TECHNICAL DATA

Dimension	Width/ Height/ Total depth	59.7 cm /84.7 cm /66.0 cm
Electrical connection	Voltage Overall power Fuse Frequency	220-240 V 2100 W 10 A 50 Hz
Level of protection against ingress of solid particles and moisture ensured by the protective cover, except where the low voltage equipment has no protection against moisture		IPX4
Water supply **1)**		Cold water
Water supply pressure	Minimum Maximum	0.5 bar (0.05 MPa) 10 bar (1.0 MPa)
Maximum wash load	Cotton	10.0 kg
Maximum dry load	Cotton Synthetics	6.0 kg 4.0 kg

1) Connect the water inlet hose to a water tap with a 3/4" thread.

4. INSTALLATION

⚠ WARNING!

Refer to Safety chapters.

4.1 Unpacking

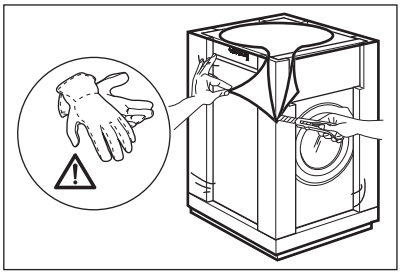
⚠ WARNING!

Remove all the packaging and the transit bolts before installing the appliance.

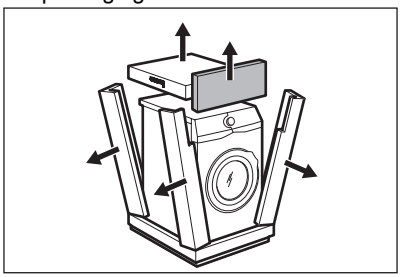
⚠ WARNING!

Use the gloves.

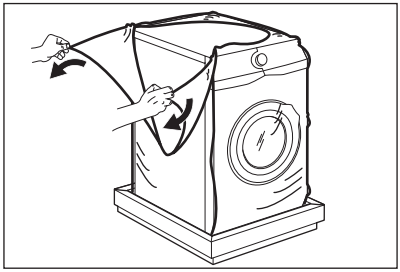
1. Remove the external film. If necessary, use a cutter.



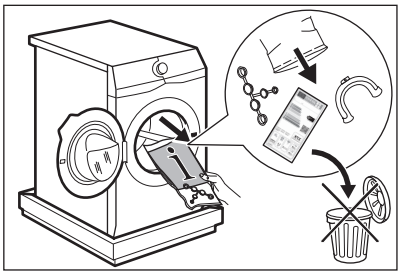
2. Remove the cardboard top and the other packaging materials.



3. Remove the internal film.

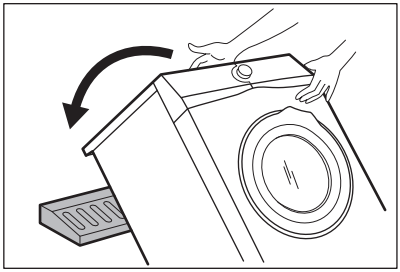


4. Open the door, remove the piece from the door seal and all the items from the drum.

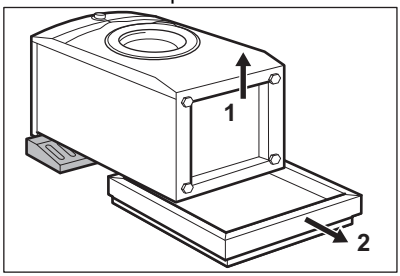


5. Carefully put the appliance down on its rear side.
6. Put the front packaging element on the floor under the appliance.

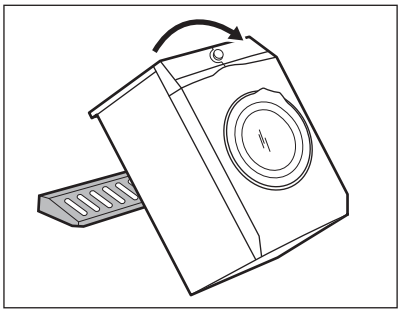
Make sure not to damage the hoses.



7. Remove the protection from the bottom.

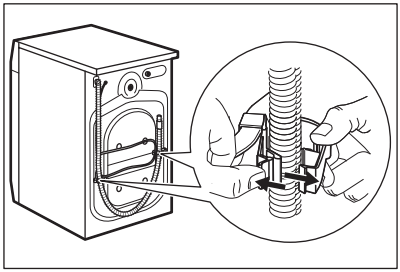


8. Pull up the appliance in vertical position.

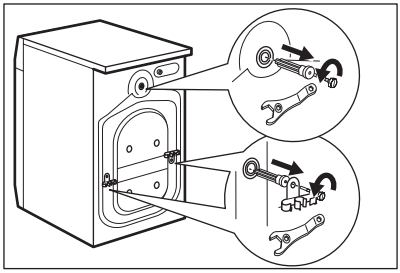


9. Remove the power supply cable and the drain hose from the hose holders.

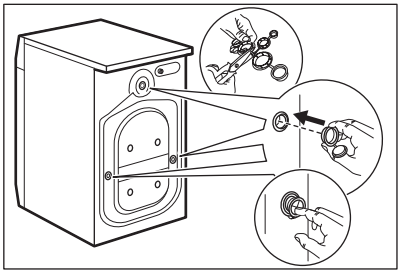
It is possible to see water flowing from the drain hose. This is due to the testing with water of the appliance in factory.



10. Remove the three bolts by using the spanner supplied with the appliance.



11. Pull out the plastic spacers.
12. Put the plastic caps, that you find in the user manual bag, in the holes.



We recommend that you keep the packaging and the transit bolts for any movement of the appliance.

4.2 Positioning and levelling

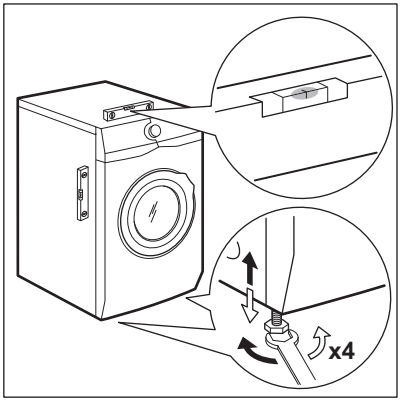
1. Install the appliance on a flat hard floor.

Make sure that carpets do not stop the air circulation below the appliance.
Make sure that the appliance does not touch the wall or other units.

2. Loosen or tighten the feet to adjust the level.

⚠ WARNING!

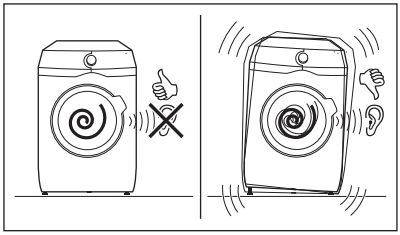
Do not put cardboard, wood or equivalent materials below the appliance feet to adjust the level.



The appliance must be level and stable.

A correct adjustment of the appliance level prevents the vibration, noise and the movement of the appliance when in operation.

When the appliance is installed on a plinth, use the accessory described in chapter 'Accessories'. Read carefully the instructions supplied with the appliance and with the accessory.



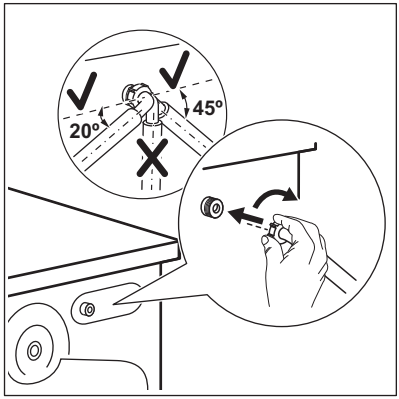
4.3 Wooden Floor installation

If you install the appliance in a wooden floor please make sure to use fixing plates to secure appliance feet.

Read carefully the instructions supplied with the accessory.

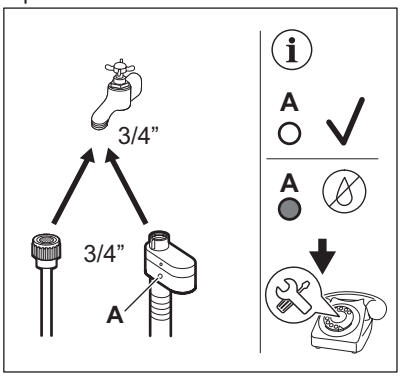
4.4 The inlet hose

1. Connect the water inlet hose to the back of the appliance if needed. Usually, it is already installed at the factory.



2. Position it toward left or right depending on the position of the tap. Make sure that the inlet hose is not in vertical position.
3. If necessary, loose the ring nut to set it in the correct position
4. Connect the water inlet hose to the cold water tap with 3/4" thread.

Some model can contain inlet hose with water stop device. It prevents any leaks in the hose because of its natural ageing. The sector in the window shows this fault A. If this occurs, close the water tap and contact the authorized service center for information to replace the hose.



⚠ WARNING!

The inlet water shall not exceed 25 °C.

⚠ CAUTION!

Make sure that there are no leaks from the couplings.

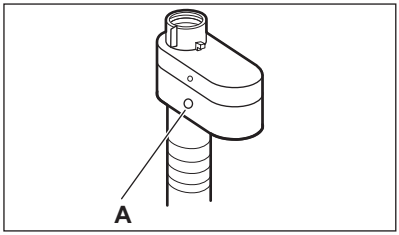
ⓘ

Do not use an extension hose if the inlet hose is too short. Contact the service centre for information on inlet hose replacement.

4.5 Water-stop device

The inlet hose has a water stop device. This device prevents water leaks in the hose because of its natural ageing.

The red sector in the window «**A**» shows this fault.



If this occurs, close the water tap and contact the authorized service centre to replace the hose.

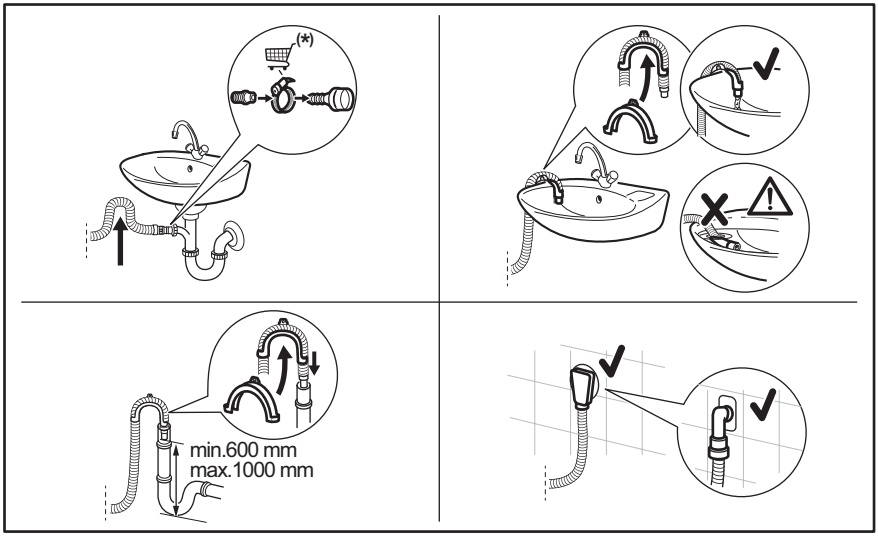
4.6 Water drainage

The drain hose should be positioned at a height of not less than 60 cm and not more than 100 cm from the floor.

ⓘ

You can extend the drain hose to maximum 400 cm. Contact the authorized service centre to buy the other drain hose and the extension.

It is possible to connect the drain hose in different ways:



(*) Subject to change without notice.

- Connect the drain hose to the spigot and tighten it with a clamp.
- Position the hose directly to a built-in drain pipe in the room wall and tighten it with a clamp.
- Without the plastic hose guide, to a sink spigot - remove the plastic membrane from the sink trap spigot.
- To a stand pipe with vent hole - insert the drain hose directly into a drain pipe or stand pipe.
- The drain hose can be bent into U shape and put around the plastic guide. On the edge of a sink - fasten the guide to the water tap or to the wall.

ⓘ

Make sure that the drain hose makes a loop to prevent particles going into the appliance from the sink.

ⓘ

Make sure that the plastic guide cannot move when the appliance drains and the drain hose end is not immersed in the water. There may be a return of dirty water into the appliance.

ⓘ

The end of the drain hose must always be ventilated , i.e. the inner diameter of the drain pipe (min. 38 mm - min. 1.5") must be larger than the external diameter of the drain hose.

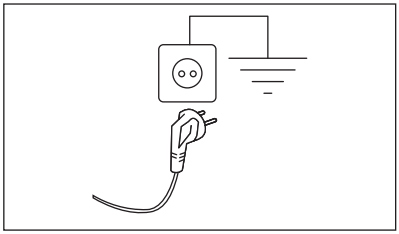
4.7 Electrical connection

At the end of installation you can connect the mains plug to the mains socket.

The rating plate and the 'Technical Data' chapter indicate the necessary electrical ratings. Make sure that they are compatible with the mains power supply.

Check that your domestic electrical installation can take the maximum load required, also taking into account any other appliances in use.

Connect the appliance to an earthed socket.



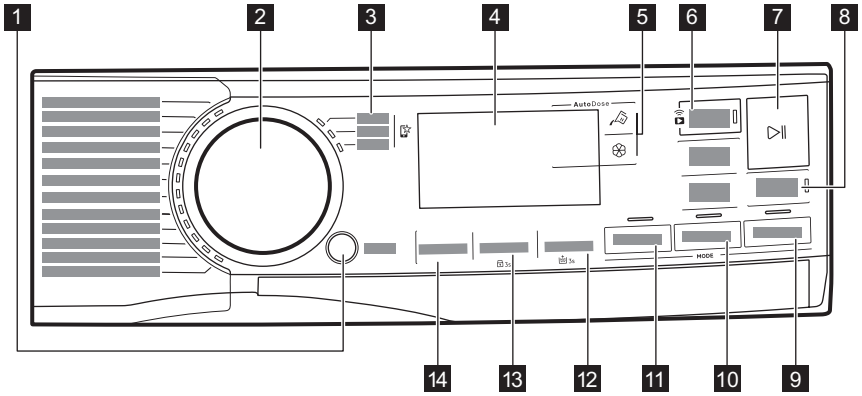
The power supply cable must be easily accessible after installing the appliance.

For any electrical work required to install this appliance, contact our Authorised Service Centre.

The manufacturer does not accept any responsibility for damage or injury through failure to comply with the above safety precaution.

5. CONTROL PANEL

5.1 Control panel description



The options are not selectable with all washing programs. Check the compatibility between options and washing programs in the "Options compatibility with programs" paragraph in the "Programs" chapter. An option can exclude another one, in this case the appliance doesn't allow you to set the incompatible options together.
Make sure the screen and touch buttons are always clean and dry.

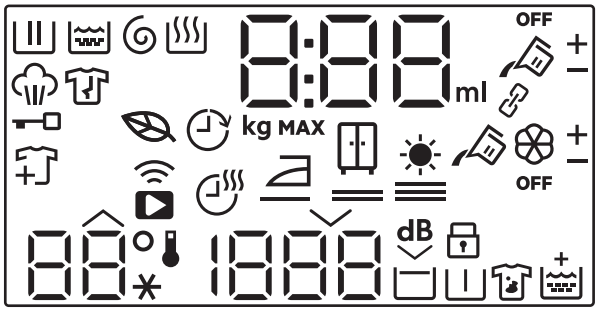
1. On/Off push button
2. Program dial
3. Favourite programs
4. Display
5. AutoDose Liquid Detergent and Fabric Softener touch buttons
6. Finish In touch button and Remote Start touch button
7. Start/Pause touch button
8. Time Save touch button
9. Confirm Start
10. DRY mode , Time Dry and Auto Dry touch buttons
11. WASH mode touch button and STEAM option.

12 Stains/Prewash touch button and permanent Extra Rinse option 3s

13 Spin touch button and permanent Child Lock option 3s

14 Temperature touch button

5.2 Display



	Washing phase indicator. It flashes during pre-wash and wash phase.
	Rinsing phase indicator. It flashes during rinse phase.
	Spinning and draining phase indicator. It flashes during spin and drain phase.
	Drying phase indicator.
	Steam phase indicator.
	Anti-crease phase indicator (available via APP only).
	Door locked indicator.
	Add garments indicator: it lights on when the programme starts and the user can still pause the appliance and add more laundry.
	Leaf Icon turns on to indicate when the cycles and options selected have a low energy consumption profile.
	Finish In indicator.
	Remote connection indicator. Wi-Fi connection indicator.

0:00	The digital indicator can show: • Programme duration (e. g. 2:40, washing and/or drying phase). ⓘ The time shown when the programme is set could not correspond to effective duration and change after ProSense phase. • Maximum load. • Finish in time (e. g. 30' or 2h). • Cycle end (0). • Warning code (e.g. E20). • Liquid detergents and softener quantity indicator: 88ml . Refer to "The AutoDose technology (Autodosing)" chapter. • When working with the APP: APP, AP (access point), UPd (update). Please refer to the chapter 'Wi-FI - Connectivity setup'.
8.88	Maximum load indicator. The value is shown for three seconds after programme selection, alternated with cycle duration.
0.0	Laundry weight indicator. The kg icon flashes during laundry load estimation (refer to "The ProSense Technology load detection" paragraph).
MAX	Maximum laundry indicator. It blinks if the laundry amount exceeds the declared load.
	AutoDose liquid detergent tank indicator. When it lights, appliance automatically doses the detergent.
	These indicators will appear next to and when increasing or decreasing the automatic detergent or softener dosage.
OFF	AutoDose status indicator. It lights when AutoDose function for additives is disable.
∧ ∨	These indicators appears when setting the automatic detergent or softener dosage. (refer to "The AutoDose technology (Autodosing)" chapter)
Indicators for options downloadable via App only	
	Drying time indicator.
	Iron drying indicator.
	Cupboard drying indicator.
	Extra drying indicator.

	Linked mode indicator. It lights when both AutoDose tanks are linked and filled with the same detergent. AutoDose function for softener is disable: the indicator disappears and the display shows two liquid detergent tank indicators .
+ −	These indicators will appear next to and when increasing or decreasing the automatic detergent or softener dosage.
88° --*	The Temperature area: Temperature indicator Cold water indicator
1888 – – –	The spin area: Spin speed indicator No Spin indicator. Spin phase is off.
dB	Extra Silent indicator.
	Rinse hold indicator.
	Child safety lock indicator.
	Pre-wash indicator.
	Stain indicator.
+	Extra Rinse indicator.

6. DIAL AND BUTTONS

6.1 On/Off

Pressing this button for a few seconds allows to activate or deactivate the appliance. Two different tunes sound while switching the appliance on or off.

As the Stand-by function automatically deactivates the appliance to decrease the energy consumption in a few cases, you may need to activate the appliance again.

For more details, refer to Stand-by paragraph in Daily Use chapter.

6.2 Program dial

By rotating the program dial it is possible to select the desired program.

6.3 Favourite programs

These selector positions are available after the appliance have been connected to Wi-Fi.

The favourite programs can be set and saved via App only choosing from the available ones which are divided into the three categories indicated on the control panel.

Once the favourite programs have been set, you can select one of them via App or by turning the program dial to relevant position: the relevant led comes on and the information on the display are updated accordingly.

ⓘ

The favourite programs can be cancelled through the related App command or pressing the Factory Default key combination.

6.4 Introduction

The options/functions are not selectable with all washing programs. Check the compatibility between options/functions and washing programs in the "Program Chart". An option/function can exclude another one, in this case the appliance doesn't allow you to set the incompatible options/functions together.
Make sure the screen and touch buttons are always clean and dry.

6.5 AutoDose Liquid Detergent and Fabric Softener

By means of this buttons you can:

- : activate and deactivate the automatic detergent loading.
- : activate and deactivate the automatic fabric softener loading.

Refer to "The AutoDose Technology (Autodosing)" chapter for more details.

6.6 Finish In

Set this option as last after program and other options selection, otherwise it can be cancelled if you change some setting.

This option allows choosing the time within which a program should terminate. The program end can be postponed by one 1 hour every button touch until 24 hours maximum.

The display shows the normal program duration alternatively with the set programme end time (expressed in hours 0h). The minimum selectable time corresponds to rounded up hour of the maximum duration of a program (e.g. if the cycle duration lasts 3:15 hours, the minimum selectable time will be 4h).

Remote start

To activate it:

1. Touch the Finish In button. The remote indicator starts blinking.
2. Touch the Start/Pause button **within 3 seconds** to confirm it. The related icon appears steadily on display and the door is locked.

If you set a program via App and it does not match with the knob position, APP text appears alternating with program duration.

The remote start can be deactivated in different ways:

- **before** the cycle has started: touch this button and then press the Start/Pause button **within 3 seconds**: the door unlocks;
- **after** the cycle has started: press the Start/Pause button - the door unlocks - and then touch this button;
- switch the appliance on and off;
- at the end of the cycle, when the door unlocks.

6.7 Remote start

To activate the Remote Start function, press the button. Confirm LED starts blinking until **Confirm Start** button is pressed.

Remote Start function allows you to start, pause and stop the appliance remotely.

The related led comes on and the related icon appears on display.

If you set a program via App and it does not match with the knob position, APP text appears alternating with program duration.

Press and hold this button for longer time to provide two other functions:

- hold it down for 3 seconds as long as a click sounds: the Wi-Fi is turned on and off.
- hold it down for 10 seconds as long as a double beep sounds and --- appears on

the display: to reset the Network Credentials.

6.8 Confirm Start

Confirm Start is a two-step activation feature for the appliance. It ensures that the user intentionally starts the program.

This helps prevent accidental starts and ensures the selected setting are correct before the appliance begins program.

ⓘ

If the Confirm Start touch button is not pressed within 10 seconds time period, the appliance will automatically exit the activation state.

ⓘ

This two-step start mechanism is a part of the AS/NZS 60335.2.7 safety standard. Always supervise children around appliances.

6.9 Start/Pause ▷‖

Touch the Start/Pause ▷‖ button to start, pause the appliance or interrupt a running program.

ⓘ

When the Start/Pause button is pressed, Confirm LED starts blinking until **Confirm Start** button is pressed.

6.10 Time Save

With this option you can decrease the program duration.

- If your laundry is normally or lightly soiled, it may be advisable to shorten the washing program. Touch this button **once** to decrease the duration.
- In case of smaller load, touch this button **twice** to set an extra quick program. In this case, the temperature 95°C is not selectable.

The led of the button is on and the display shows the set program duration.

ⓘ

This option can also be used to shorten the steam mode duration.

6.11 Temperature

When you select a washing program, the appliance automatically proposes a default temperature.

Touch this button repeatedly until the desired temperature value appears on the display.

When the display shows the indicators ✳ and – –, the appliance does not heat the water.

6.12 Spin

When you set a program, the appliance automatically selects the default spin speed.

Touch this button repeatedly to:

- **Change the spin speed.**

ⓘ

The display shows only the spin speeds available for the set program.

- **Activate the Rinse Hold option** .
  The water of the last rinse is not drained out to prevent the fabrics from creasing. The washing program ends with water in the drum and the final spin phase is not performed.
  The display shows the indicator ▭.
  The drum turns regularly to reduce creasing.
  The door stays locked. The drum turns regularly to reduce creasing. You must drain the water to unlock the door.
  Touch Start/Pause button ▷‖: the appliance performs the spinning phase and drains the water.
- **Activate the Extra silent option.**
  All spinning phases (intermediate spin and final spin) are suppressed and the program ends with water in the drum. This helps to reduce creasing.
  As the program is very quiet, it is suitable for use at night time when cheaper electricity tariffs are available. In some programs the rinses are performed with more water.

The display shows the indicator dB.
The door stays locked. The drum turns regularly to reduce creasing. You must drain the water to unlock the door.
Touch the Start/Pause button: the appliance performs only the draining phase.

- **No Spin– – –**.
  Set this option to deactivate all spin phases. The display shows the indicator – – –. The appliance performs the only draining phase of the selected washing program. Set this option for very delicate fabrics. The rinses phase uses more water for some washing programs

ⓘ

The appliance empties the water out automatically after approximately 18 hours.

6.13 Stains/Prewash

Press this button repeatedly to activate one of the two options or both.

The relevant indicator comes on in the display.

- **Stains**
  By setting this option, the indicator + appears close to detergent symbol, and the appliance will automatically dose an extra amount of detergent when automatic detergent tank is enabled.
  If automatic detergent tank is Off, it is possible to run this option as in traditional appliance by filling detergent or additive in the manual compartment.

ⓘ

If you press detergent tank button while Stains option is active, AutoDose function is switched off, but Stains option still remains active in manual mode.

- **Prewash**
  Use this option to add a pre-wash phase at 30 °C before the washing phase.
  This option is recommended for heavily soiled laundry, especially if containing sand, dust, mud and other solid particles.

ⓘ

When selecting a pre-wash phase and AutoDose is active, the appliance will automatically dose the detergent.
When AutoDose is switched off, put the detergent/additive in a dosing ball inside the drum.

ⓘ

The options can increase the program duration.

6.14 WASH mode

When the appliance is switched on, the led of this button lights on to indicate that a washing cycle will be performed.

ⓘ

If you press this button when drying or steam mode are active, the cycle returns to wash only mode. In this way you can cancel drying and steam mode during set up, or the drying mode if you pause the cycle before the drying phase starts.

6.15 DRY mode

Press this button **once** to add a drying phase at the end of washing phase. Both WASH and DRY leds light on.

Press this button **twice** to perform a drying phase only. Only the DRY is on.

ⓘ

To return to wash only mode, press the WASH during set up or when you pause the cycle before the drying phase starts.

6.16 Time Dry

In the program where it is selectable, touch this button to set the time that suits the fabrics you have to dry (refer to "Timed drying" table). The display shows the set value.

The drying mode must be already set.

Each time you touch this button the time value increases by 5 minutes.

You cannot set all time values for different types of fabrics.

6.17 Auto Dry

First activate the drying mode by means of relevant button and then touch this button to set one of 3 automatic dryness levels proposed by the appliance.

On the display the relevant dryness indicator goes on:

- **Iron dry**: laundry to be ironed.
- **Cupboard dry**: laundry to be put in store.
- **Extra dry**: laundry to be fully dried.

You can not set all automatic levels for each type of fabrics.

7. SETTINGS

7.1 Introduction

When pressing a key combination, **do not tilt** your fingers downwards . The sensors of the underneath buttons are sensitive and may interfere with your choice.

7.2 Acoustic signals

This appliance is provided with different acoustic signals, that operate when:

- You activate the appliance (special short tune).
- You deactivate the appliance (special short tune).
- You touch the buttons (click sound).
- You make a wrong selection (3 short sounds).
- The program is completed (sequence of sounds for about 2 minutes).
- The appliance has a malfunction (sequence of short sounds for about 5 minutes).

To **activate/deactivate** this option, hold down the DRY button until a beep or a double beep sounds.

If you deactivate this function, the acoustic signals stops playing at the end of the program only.

7.3 Child Lock

With this option you can prevent children from playing with the control panel.

To **activate/deactivate** this option, hold down the Spin button until **comes on/goes off** on the display.

The appliance will default to this option after you switch it off.

7.4 Permanent Extra Rinse 3s

With this option you can permanently have an extra rinse when you set a new program.

To **activate/deactivate** this option, hold the Stains/Prewash button pressed for 3 seconds until the indicator **comes on/goes off** on the display.

When it is activated, the appliance will default to this option after you switch it off or change/ reset the program.

This option increases the program duration.

7.5 STEAM mode

The STEAM mode can be used for reducing wrinkles and odours on garments (such as cottons, synthetics, mixed fabrics, including delicates and woollens) that just need to be refreshed, in just 25 or 30 minutes (depending on the program) avoiding washing.

To activate the STEAM mode, touch the WASH mode for 3 seconds.

The fabric fibres are relaxed and afterwards ironing becomes effortless. When the cycle is completed, quickly remove the laundry from the drum. The recommended maximum load is 1 kg.

The indicator blinks on the display during steam phase.

The cycle duration can be reduced till 15 minutes by means of the Time Save option.

DO NOT set this mode with the following type of items:
- Items that are not suitable for tumble drying.
- Items with label "Dry clean only".

Do not use any detergent!
The STEAM mode does not remove particularly intense odour and does not perform any hygienic cycle.
After the steam treatment the laundry can be humid. Hang items out for a few minutes.

The fragrance (AEG Steam Fragrance)

The AEG Steam Fragrance allows you to refresh even your delicate clothes, removing wrinkles and adding freshness with a gentle fragrance developed exclusively by **AEG**. By refreshing your garments with steam, rather than running full wash cycles, you will keep your clothes looking and feeling new longer. You can even safely use the fragrance with Cashmere and Steam programs - if they are available - for delicate fabrics like cashmere and wool. When treating smaller load reduce the fragrance dosage and the cycle duration: in only fifteen minutes, your clothes will regain that "just washed" feeling.

Read carefully the instructions supplied with the fragrance.

DO NOT:
- Tumble dry the garments treated with fragrance. Its benefit would evaporate.
- Use the fragrance with different purposes than those here described.
- Use the fragrance on new garments. New garments may contain residual finishing compounds which are not compatible with it.

The fragrance is available on **AEG** web shop or by authorised dealer.

8. BEFORE FIRST USE

During installation or before first use you may observe some water in the appliance. This is a residual water left in the appliance after a full functional test in the factory to ensure the appliance is delivered to customers in perfect working order and is no cause for concern.

1. Make sure that all transit bolts have been removed from the appliance.
2. Make sure that the electrical power is available and the water tap is open.
3. Make sure to fill the AutoDose tanks with liquid detergent and fabric softener . Refer to "AutoDose basic setting " paragraph in "The AutoDose technology" chapter.
4. Pour 2 litres of water inside the drum.

This action activates the drain system.

5. Set and start a program for cotton at the highest temperature without any detergent and laundry in the drum.

9. THE AUTODOSE TECHNOLOGY (AUTODOSING)

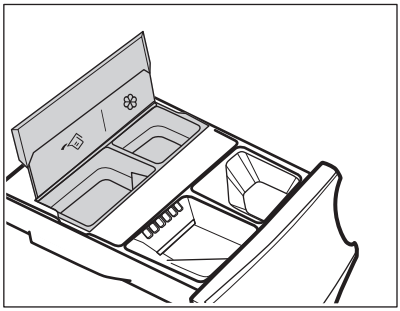
Read this chapter carefully.

9.1 Introduction

Right detergent and fabric softener dosage takes better care of the laundry and ensuring good wash performances.

Too much detergent damages your clothes and too little doesn't ensure good wash performances.

This appliance is equipped with an auto dosing system able to automatically provide the right detergent and fabric softener dosage to preserve the fabric integrity and colour brightness.



AutoDose liquid detergent tank.

AutoDose fabric softener tank.

The appliance is pre-set by the factory to suit most users habits.

Once started the program, the appliance will automatically release the right amount of detergent and softener according to the real fabric load, if AutoDose is activated and the indicators and/or are visible on the display.

In some programs, AutoDose is deactivated (the indicators and/or are not displayed and the display shows **OFF**) because there are garments requiring special detergents or treatments. If this is the case, pour the detergent and other treatments in the proper manual filling compartment. Please refer to "AutoDose and options compatibility with programs" in "Programs" chapter.

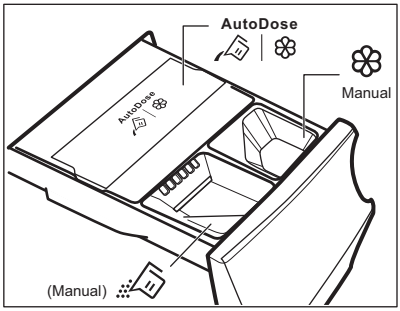
Further explanations on AutoDose and activation of advanced settings are available downloading the APP.

9.2 Detergent dispenser with AutoDose tanks and manual compartments

When using detergent and any other treatments, always follow the instructions that you find on the packaging of the detergent products. We recommend not to exceed the maximum indicated level in each compartment (**MAX**).

If both AutoDose tanks are enabled in the set program , liquid detergent and fabric softener are automatically loaded.

If one of the AutoDose tank or both are disabled (OFF) in the set program , proceed by manually filling in the proper manual compartment.



- AutoDose tanks for **liquid detergent** and **fabric softener**.

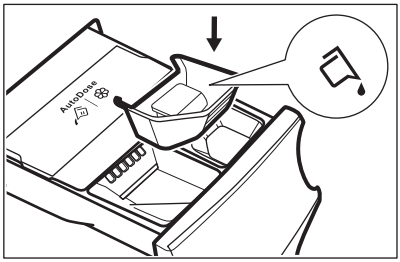
⚠ WARNING!

Do not put powder detergent in the AutoDose compartment.

- Manual compartment for washing phase: **powder or liquid detergent**.

ⓘ

When using liquid detergent, make sure that the **special container for liquid detergent** is inserted. Refer to the "Manual filling the detergent and additives" paragraph in this chapter. The liquid detergent container is supplied inside the drum.



- Manual compartment for **liquid** additives (fabric softener, fabric conditioner, starch).
- **MAX** Maximum level for detergent/ additives quantity.

9.3 AutoDose basic setting

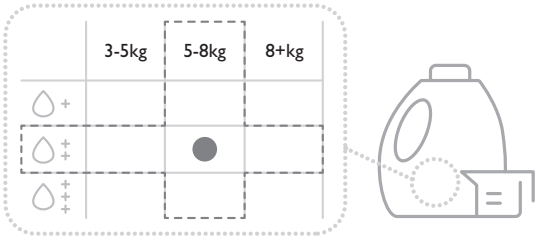
The factory pre-set doses for a large load are 90 ml for detergent tank and 25 ml for fabric softener tank: the optimal configuration to meet majority of use condition. The appliance will use these settings to calculate the precise dosage for each wash based on load size.

However, under extreme conditions (very soft or very hard water) and particular type of detergent (such as super compact), we recommend to adjust the pre-set dosage by following the indication given on detergent and fabric softener container: e.g when using super compact detergent you may need to reduce the pre-set dosage considerably.

If the washing results are not satisfying or there is too much foam during washing, you may need to change the factory setting. Read in the paragraph 'AutoDose configuration mode' how to change the basic setting, but before:

1. **Identify the water hardness level.**
   Check the water hardness level in your area. The levels are generally indicated as: soft, medium and hard.
   If necessary, please contact your local water authority to check the water hardness in your area.
2. **Identify the customized detergent dosage.**
   Check the label in the detergent/fabric softener container and identify the quantity to use. For the detergent the suggested quantity of detergent is the combination of three different factors:
   - Water hardness level (see the following table);
   - Normal soil level;
   - Rated capacity of the appliance (e.g. maximum load capacity 10.0 kg). If the rated capacity on the detergent container label refers to lower capacity appliances, the customized dosage should be increased by 20% referring to the proposed dosage.

As example for a machine with rated capacity 8 kg, medium water, normal soil level the dosage is recognised by the crossing in the detergent label dosages.



Water hardness levels

Levels	Water hardness range				
	°f[1]	°d[2]	°e[3]	mmol/l	ppm
Soft	<15	<8	<10	<1.4	<140
Medium[4]	15 - 25	8 - 14	0 - 17	1.5 - 2.5	150 - 250
Hard	>25	>14	>17	>2.5	>250

1) French degrees
2) German degrees
3) English degrees
4) Factory setting, able to satisfy most of the use conditions.

9.4 How to set the water hardness level

Depending on the country, the water hardness is expressed in equivalent scales: e.g. French degrees (°f), German degrees (°d), English degrees (°e), mmol/l and ppm.

If necessary, please contact your local water authority to check the water hardness in your area.

Check in the "Water hardness levels" table which is the proper level.

To set the water hardness level:

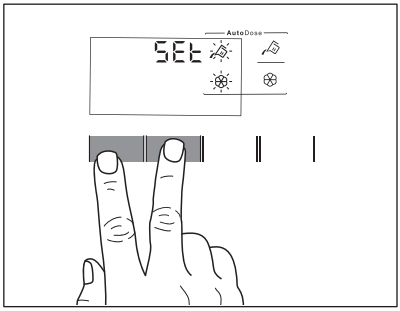
1. Press the On/Off button for a few seconds to activate the appliance.
2. Wait about 10 seconds for appliance internal check.
3. Touch the Temperature and the Spin buttons simultaneously for some seconds until the display shows the default level **C02**.
4. Touch repeatedly the Temperature or Spin button until the desired level appears (from **C01** to **C03**).
5. Touch the Start/Pause button to confirm your choice and exit the menu.

9.5 AutoDose configuration mode

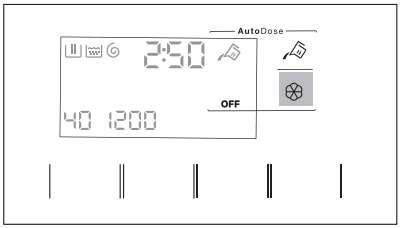
Enter the AutoDose configuration mode before proceeding with any program setting. The configuration mode may cancel temporary settings .

1. Press the On/Off button for a few seconds to activate the appliance.
2. Wait about 10 seconds for appliance internal check.
3. To enter in configuration mode, hold pressed the Temperature and the Spin buttons simultaneously for a few seconds until SEt and the blinking detergent

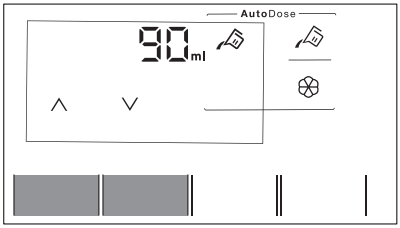
tank and softener tank indicators appear in the display. After 10 seconds without interacting with control panel the appliance exits the configuration mode.



4. Touch related tank buttons to toggle function off and on. The display shows OFF when a tank is disabled or shows tank indicator when it is enabled.



5. To set basic dosage touch related tank buttons until default dosage laundry product and two arrows on bottom of display appear. Touch the Temperature button repeatedly to decrease the dosage and the Spin button to increase it: minimum step is 1 ml (each single step) or 10 ml (when button is hold pressed).



6. After about 10 seconds the display returns to the program information screen or hold pressed the Temperature and the Spin buttons again to exit immediately.

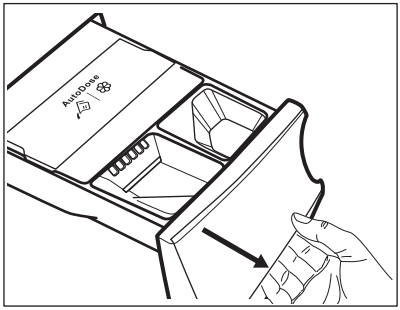
9.6 Filling the detergent and additives on AutoDose system

Please read "Detergents and other treatments" in "Hints and tips" chapter.

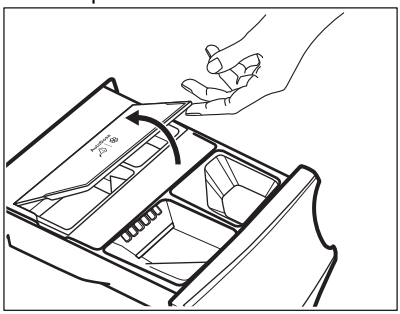
We recommend that you do not exceed the maximum indicated level (**MAX**).

Please read "Detergents type and quantity of detergent" in "Hints and tips" chapter.

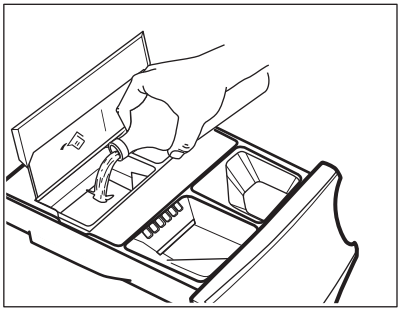
1. Open the detergent dispenser.



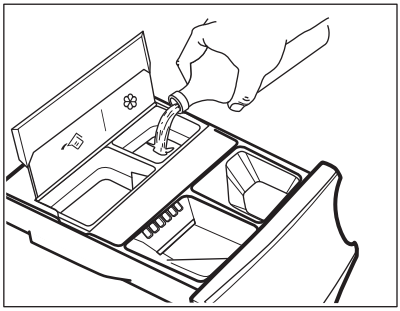
2. Lift up the AutoDose cover lid.



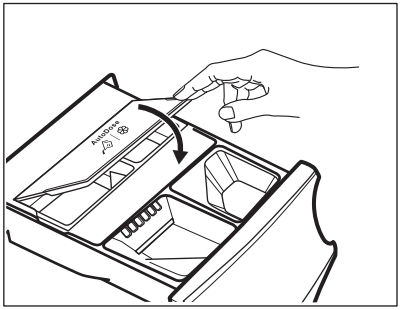
3. Gently pour only liquid detergent in the AutoDose detergent tank . Fill up to the maximum indicated level **MAX**.



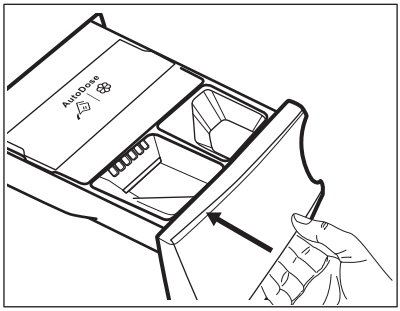
4. Gently pour only liquid softener in the AutoDose fabric softener tank ❀. Fill up to the maximum indicated level **MAX**.



5. Lower down the AutoDose cover lid.



6. Gently close the detergent dispenser, till click engagement.



9.7 AutoDose low level indication

Do not refill the AutoDose tanks unless appliances indicates that one or both tanks are empty.

When the activated tank reaches a low level of detergent, related indicator blinks slowly and continuously on the display.

It will stop blinking when the compartment is refilled.

If tank is not refilled, once a program has started, the indicator will stop blinking and stay steadily lit. Once the programme is finished, it will start blinking again.

Unless AutoDose is turned OFF, if a compartment has reached low level, the set dosage for that compartment will be shown by the display for a few seconds each time the drawer is opened, to remind refill is needed.

If in both tanks detergent level is low, both indicators blink, but only the set dosage for detergent will be displayed.

If the tanks are filled before the appliance is powered on for the first time, the AutoDose indicator will not blink.

⚠ CAUTION!

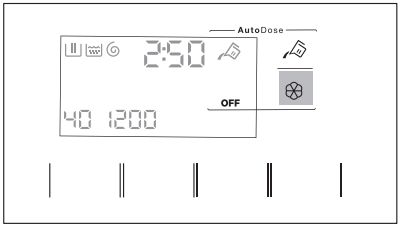
The tanks refill must be carried out with the same brand and type of detergent/ fabric softener/additive used before, otherwise clean the tanks before refilling.

9.8 Switching from AutoDose to manual dosing

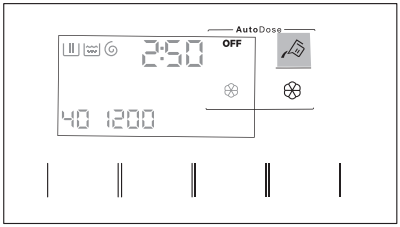
It is possible to disable AutoDose function for one or both tanks by pressing related button symbol.

Example:

- To switch Fabric Softener tank off, press the softener button until the display shows **OFF**.



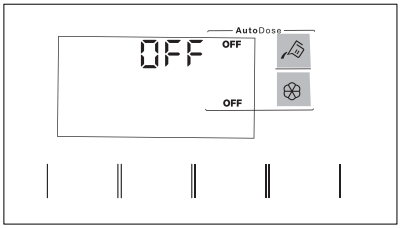
- If you need to use different detergent than ones present in AutoDose tanks, you could switch Detergent tank off by pressing the detergent button until the display shows **OFF**.



9.9 Deactivating the AutoDose

If you want to use the machine ONLY manually, you can deactivate the Autodose functionality. Once you have entered the AutoDose configuration mode by a long press of Temperature and the Spin buttons:

1. Tap on the detergent button or the softener button until display shows OFF : the AutoDose is excluded completely for related tank or both.



2. After about 10 seconds the display returns to the program information screen.

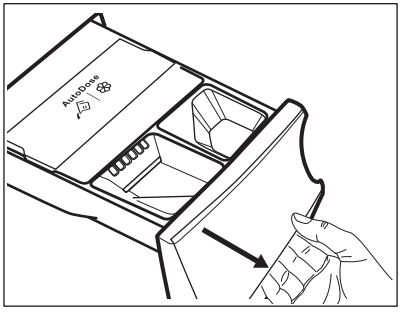
9.10 Manual filling the detergent and additives

You may need to use a different detergent or fabric softener than the ones used in the AutoDose tanks. First, make sure that the AutoDose tanks are disabled and then pour the detergent and/or other treatments in the manual compartments.

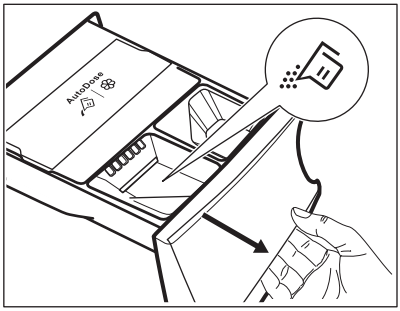
Do not exceed the maximum indicated level (**MAX**).

Please read "Detergents type and quantity of detergent" in "Hints and tips" chapter.

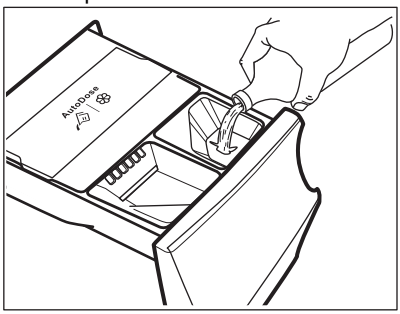
1. Open the detergent dispenser.



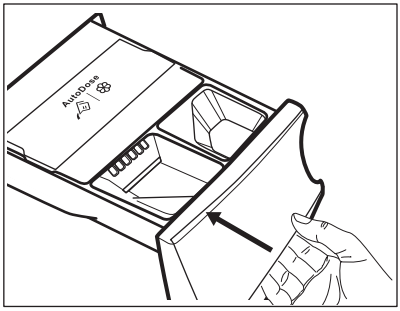
2. Put the powder detergent in the compartment . When using liquid detergent, refer to "Manual filling the liquid detergent".



3. If desired, pour the fabric softener in the compartment Manual .

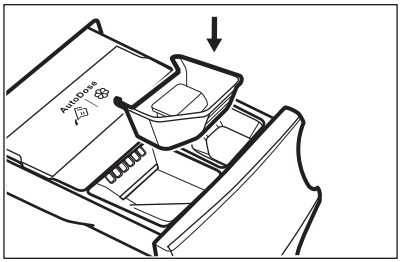


4. Gently close the detergent dispenser, till click engagement.

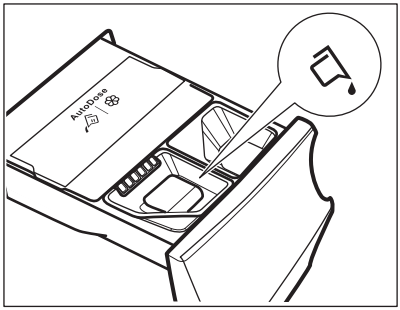


Manual filling the liquid detergent

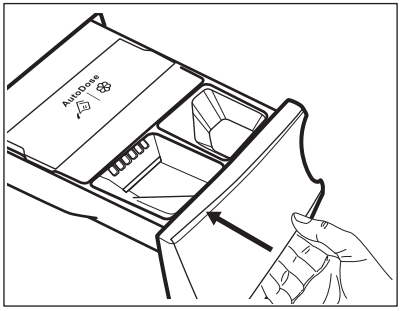
1. Insert the container for liquid detergent.



2. Pour the liquid detergent in the compartment .



3. Gently close the detergent dispenser, till click engagement.



If the machine has not been used for more than 4 weeks with filled tanks, detergent/softener can become viscous or dry out. It is needed to clean the drawer as indicated in 'Care and Cleaning' chapter.

9.11 Drawer open indication

When a program is running, the detergent drawer must always be closed.

A sensor in the drawer detects if the drawer is open (or not properly closed) while the program is running. In such case, the appliance will immediately be paused.

If you press the Start/Pause button, an error sound is generated and everything in the display will turn off except the AutoDose indicators remain lit for a few seconds. Then the display returns to the previous paused state.

This will happen even if the user turned AutoDose off.

To restart the program, ensure the drawer is properly closed and press Start/Pause button.

10. PROGRAMS

10.1 AEG App app and additional hidden programs

AEG App app provides you with **a wide choice of additional hidden programs**. Connect the appliance to AEG App and you will be able to choose the program that suits your needs most.

You can also memorize any of the hidden cycles in the favourite program positions. To select the program from the appliance directly refer to the "Favourite programs" paragraph in "Dial and buttons" chapter.

Program names are subject to change depending on market requirements without notice. In the App you can find a complete description of each program.

Sportswear	Bed Linen	Baby	Easy Iron
Daily Training	Duvet	Denim	Anti-Allergy Vapour
Down Jackets	Towels	Linen	1 Item Fast
Soccer/Rugby	Pet Hair	Business Shirts	
Skiing Gear		Steam Cashmere	
Running Shoes			
Outdoor			

10.2 Program Chart

Programme Default temperature Temperature range	Reference spin speed Spin speed range	Maximum load	Programme description
Cottons Eco 60 °C 60°C - 40 °C	1600 rpm 1600 rpm - 400 rpm	10.0 kg	**White cotton and coloured cotton**. Normally, heavily and lightly soiled items. The Cottons Eco program at 40 ºC is recommended for a full load of cotton and is the water and energy rating label program in accordance with AS/NZS2040 and AS/NZS6400.
Cottons 40 °C 95 °C - Cold	1600 rpm 1600 rpm - 400 rpm	10.0 kg	**White cotton and coloured cotton**. Normally, heavily and lightly soiled items.

Programme Default temperature Temperature range	Reference spin speed Spin speed range	Maximum load	Programme description
Synthetics 40 °C 60 °C - Cold	1200 rpm 1200 rpm - 400 rpm	4.0 kg	**Synthetic items or mixed fabric items**. Normally soiled items.
Delicates 30 °C 40 °C - Cold	1200 rpm 1200 rpm - 400 rpm	2.0 kg	**Delicate fabrics such as acrylics, viscose and mixed fabrics requiring gentler washing**. Normally and lightly soiled items.
Wool/Handwash 40 °C 40 °C - Cold	1200 rpm 1200 rpm - 400 rpm	2.0 kg	**Machine washable wool, hand washable wool and other fabrics** with «hand washing» care symbol**1)**.
Bedlinen XL 30 °C 60 °C - Cold	1200 rpm 1200 rpm - 400 rpm	4.5 kg	Specific cycle developed for bed linen items (up to three bedlinen sets, one of which can be double size). Temperature settings and washing cycle duration are selected to obtain good washing performance in your daily cycles.
Machine Clean 60 °C	1200 rpm 1200 rpm - 400 rpm	-	Maintenance cycle with hot water to clean and freshen the drum and to remove residue that may cause odour. Before running this cycle, remove all items from the drum. Pour a cup of chlorine bleach or a washing machine cleaner in the washing phase compartment of the detergent dispenser. DO NOT use both together**2)**. If you set the DRY mode with this program, the appliance will perform a cycle to remove fluff inside the drum.
Quick 20' Wash&Dry 60' 30 °C 40 °C - 30 °C	1200 rpm	1 kg	Programme to treat up to 1 kg of **mixed synthetic shirts** load in 20 minutes only. Add a drying phase to have a complete wash&dry treatment in 60 minutes.
PowerClean 30 °C 60 °C - 30 °C	1600 rpm 1600 rpm - 400 rpm	5.0 kg	Cotton and mixed synthetic fabrics. Ideal to wash your daily load in a short time, for a better clothes care and good cleaning already at 30°C.
Hygiene 60 °C	1600 rpm 1600 rpm - 400 rpm	10.0 kg	White cotton items. This high-performance wash programme combined with steam vapour, removes more than 99,99% of bacteria and viruses**3)** keeping the temperature above 60°C throughout the washing phase; with an additional action on the fibers thanks to a vapour phase, an enhanced rinsing phase ensures a proper removal of detergent and micro-organism residues. This programme ensures also a proper reduction of pollens/allergenic items.

Programme Default temperature Temperature range	Reference spin speed Spin speed range	Maximum load	Programme description
Rinse	1600 rpm 1600 rpm - 400 rpm	10.0 kg	To rinse and spin the laundry. **All fabrics**, except woollens and very delicate fabrics. Reduce the spin speed accordingly to the type of laundry.
Spin/Drain	1600 rpm 1600 rpm - 400 rpm	10.0 kg	To spin the laundry and to drain the water in the drum. All fabrics, except woollens and delicate fabrics.

1) During this cycle the drum rotates slowly to ensure a gentle wash. It can seem that the drum doesn't rotate or doesn't rotate properly, but this is normal for this programme.

2) After the drum cleaning, run a further rinse cycle with empty drum and no detergent to remove any residue of bleach.

3) Tested for Staphylococcus aureus, Enterococcus faecium, Candida albicans, Pseudomonas aeruginosa and MS2 Bacteriophage in external test performed by Swissatest Testmaterialien AG in 2021 (Test Report No. 202120117).

Program options compatibility

Program / Options	Cottons Eco	Cottons	Synthetics	Delicates	Wool/Handwash	Bedlinen XL	Machine Clean	Quick 20' Wash&Dry 60'	PowerClean	Hygiene	Rinse	Spin/Drain
AutoDose												
AutoDose Detergent	■	■	■	■		■			■	■		
AutoDose Fabric Softener	■	■	■	■	■	■			■	■	■	
Others												
Spin (Spin reduction)	■	■	■	■	■	■	■		■	■	■	
Rinse Hold	■	■	■	■	■	■			■	■	■	
dB Extra Silent	■	■	■	■								

Program / Options	Cottons Eco	Cottons	Synthetics	Delicates	Wool/Handwash	Bedlinen XL	Machine Clean	Quick 20' Wash&Dry 60'	PowerClean	Hygiene	Rinse	Spin/Drain
– – – No Spin												■ 1)
Stains 2)	■	■	■							■		
Prewash	■	■	■									
3s Extra Rinse	■	■	■	■		■			■	■	■	
Auto Dry	■ 3)	■								■		
Time Dry	■	■	■	■	■	■			■	■		
Time Save 4)	■	■	■	■								
STEAM 5)	■	■	■	■	■			■	■			
Finish In	■	■	■	■	■	■	■	■	■	■	■	■

1) If you set the No Spin option, the appliance performs draining only.

2) This option is not available with temperature lower than 40 °C.

3) Not selectable with Iron Dry level.

4) If you set the shortest duration, we recommend that you decrease the load size. It is possible to fully load the appliance, however the washing results can be less satisfactory.

5) The steam phase duration can be reduced by means of the Time Save button.

Suitable detergents for each program

Programme	Universal powder 1)	Liquid Universal	Liquid for coloureds	Delicates woollens	Special
Cottons Eco	▲	▲	▲	--	--
Cottons	▲	▲	▲	--	--
Synthetics	▲	▲	▲	--	--
Delicates	--	--	--	▲	▲
Wool/Handwash	--	--	--	▲	▲

Programme	Universal powder[1)]	Liquid Universal	Liquid for coloureds	Delicates woollens	Special
Bedlinen XL	--	--	--	▲	▲
Quick 20' Wash&Dry 60'	--	▲	▲	--	--
PowerClean	--	▲	▲	--	--
Hygiene	▲	▲	--	--	▲

1) At temperature higher than 60 °C the use of powder detergent is recommended.

▲ = Recommended

-- = Not recommended

10.3 Woolmark Premium Wool Care - Blue

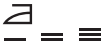


- The wool wash cycle of this machine has been tested and approved by The Woolmark Company for the washing of wool garments labelled as “hand wash” provided that the products are washed according to the instructions on the garment label and those issued by the manufacturer of this washing machine. M1361.
- The wool drying cycle of this machine has been tested and approved by The Woolmark Company. The cycle is suitable to dry wool garments which are labelled “hand wash” provided that the garments are washed in a Woolmark endorsed hand washing cycle and dried according to the instructions issued by the manufacturer of this washing machine. M1224.

10.4 Automatic drying

Initial cycle times for programs with Auto Dry option are only estimates, the actual drying time may slightly differ from the time displayed.

Dryness Level	Type of fabric	Load
Extra Dry [1)] For towelling materials	**Cottons and Linen** (bathrobes, bath towels, etc)	up to 6.0 kg

Dryness Level	Type of fabric	Load
 For items to be stored	**Cottons and Linen** (bathrobes, bath towels, etc)	up to 6.0 kg
	Synthetics and mixed fabrics (jumpers, blouses, underwear, household and bed linen)	up to 4.0 kg
	Delicate fabrics (acrylics, viscose and delicate mixed fabrics)	up to 2.0 kg
	Wool items (woollen jumpers)	up to 1.0 kg
	Outdoor sporting garments (outdoor clothing, technical, sport fabrics, waterproof and breathable jackets, shell jackets)	up to 2.0 kg
 **Iron Dry** Suitable for ironing	**Cottons and Linen** (sheets, tablecloths, shirts, etc)	up to 6.0 kg

1) Hints for test institute. The test performance, in accordance with AS/NZS 2442.1, must be carried out by setting the EXTRA DRY for Cottons Eco program.

10.5 Timed drying

Dryness Level	Type of fabric	Load (kg) Spin speed (rpm)	Suggested duration (mins)
Extra Dry For towelling materials	**Cottons and Linen** (bathrobes, bath towels, etc)	6.0 1600	245 - 265
		4.0 1600	165 - 185
		2.0 1600	125 - 135
Cupboard Dry For items to be stored	**Cottons and Linen** (bathrobes, bath towels, etc)	6.0 1600	235 - 255
		4.0 1600	155 - 175
		2.0 1600	115 - 125
	Synthetics and mixed fabrics (jumpers, blouses, underwear, household and bed linen)	4.0 1200	135 - 145
		1.0 1200	40 - 50

Dryness Level	Type of fabric	Load (kg) Spin speed (rpm)	Suggested duration (mins)
	Delicates (acrylics, viscose and delicate mixed fabrics)	2.0 1200	140 - 160
		1.0 1200	70 - 80
	Wool (woollen jumpers)	1.0 1200	110 - 130
	Outdoor sporting garments (outdoor clothing, technical, sport fabrics, waterproof and breathable jackets, shell jackets)	2.0 1200	140 - 160
		1.0 1200	70 - 80
Iron Dry Suitable for ironing	**Cottons and Linen** (sheets, tablecloths, shirts, etc)	6.0 1600	170 - 190
		4.0 1600	105 - 125
		2.0 1600	75 - 85

11. WI-FI - CONNECTIVITY SETUP

This chapter describes how to connect the smart appliance to the Wi-Fi network and to link it to mobile devices.

By this functionality you can receive notifications, control and monitor your appliance from your mobile devices.

The Wi-Fi functionality is off as factory default setting.

To connect the appliance to enjoy the full range of features and services you need:

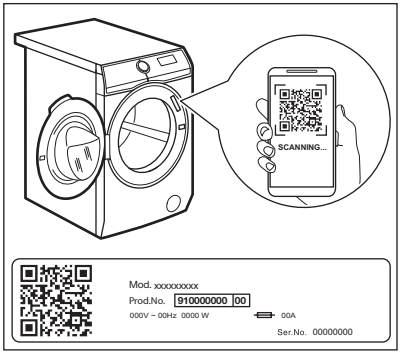
- Wireless network at home with internet connection enabled.
- Mobile device connected to wireless network.

Frequency	2.412 - 2.472 GHz for European market
Protocol	IEEE 802.11b/g/n
Max Power	<20 dBm
Encryption	WPA, WPA2, WPA3

Frequency	2.4 GHz according to local country regulation
Protocol	IEEE 802.11b/g/n
Max power	According to local country regulation
Encryption	WPA, WPA2, WPA3

Minimum requirements: Operating system compatibility iOS 15/Android 7.1 and above. Install the AEG App, create an account and accept the Terms and Conditions and AEG Privacy Policy to use the connected features. Stable Internet and good Wi-Fi connection with 2.4GHz wireless frequency is required. Minimum requirements, apps and services are subject to change without notice.

11.1 QR code on rating plate



QR code can be used in two ways:

- Scan the QR code with the built-in camera app to register your product.
- Pairing your smart device with appliance to simplify the process. Scan the QR code with QR code scanner built-in AEG App application.

11.2 Installing and configuring AEG App

AEG App allows you to control your laundry through a mobile device.
It contains a large number of programs, useful features and product information tailored perfectly to the appliance.
Through the app you can select the programs already available from the appliance control panel, plus unlock additional programs available only from a mobile device.
Additional programs can change over the time along with new versions of the app.
It's personalized laundry care - all from your mobile device.

When connecting the appliance to the application, stand near it with your mobile device.

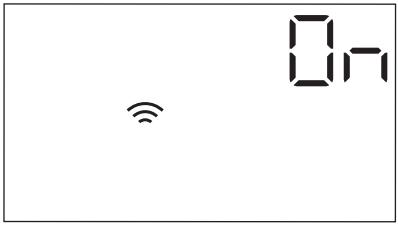
Make sure that your mobile device is connected to the wireless network.

1. Go to the App Store on your smart device or scan QR code (*see 'QR code on rating plate' paragraph*).
2. Download and install the AEG App App.
3. Make sure you started a Wi-fi connection in the appliance. If not, read the next paragraph 'Configuring the appliance wireless connection'.
4. Start the application. Select the country and language and login with Your email and password. If you do not have an account, create a new one following the instructions in AEG App.
5. Follow the instructions on the App for the appliance registration and configuration.

11.3 Configuring the appliance wireless connection

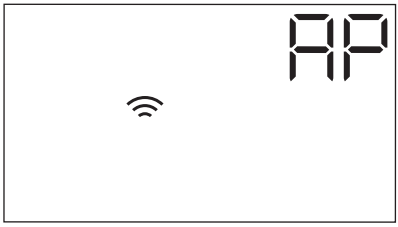
1. Press the On/Off button for a few seconds to activate the appliance. Wait about 10 seconds before proceeding with wireless configuration.
2. Select a program by turning the program dial.
3. Press and hold the Finish In and the Auto Dry buttons simultaneously for a few seconds until a 'click' sounds. Release the buttons. On appears on the display for 5 seconds and the indicator starts blinking.

The wireless module begins starting up.



Make sure that you APP is ready for connection.

4. After about 10 seconds, AP (**Access Point**) appears on the display.



The access point will be open for about 3 minutes.

5. Configure the AEG App app on your smart device and follow the instructions to connect the appliance to your Wi-Fi network.
6. If the connectivity is configured, when the program information screen returns, the indicator is on the display.



Every time you switch the appliance on, the appliance takes about 10 seconds to connect to the network automatically. When the indicator stops blinking the connection is ready.

To switch the wireless connection off, press and hold the Finish In and the Auto Dry buttons simultaneously for a few seconds until the first acoustic signal. Release the buttons. OFF appears on the display for 5 seconds.

If you switch the appliance off and on again, the wireless connection is automatically off.

To remove the wireless credentials, press and hold the Finish In and the Auto Dry buttons simultaneously for a few seconds until the second acoustic signal: --- appears on the display for a few seconds.

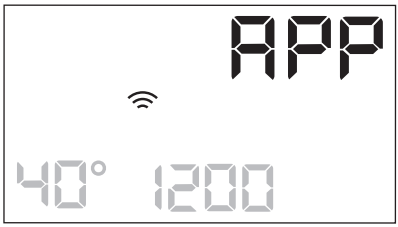
11.4 Remote Start

The Remote Start enables you to start a cycle in remote control.

The Remote Control activates automatically when you press the Start/Pause button to start the program, but it is also possible to start a washing program remotely. This function is deactivated when door is open.

When the App is installed and the wireless connection is complete, you can activate the Remote Start:

1. Touch the Remote Start button and the indicator APP blinks on the display for a few seconds.



2. Touch the Start/Pause button to activate the Remote Start before the indicator APP stops blinking.

The indicators and appear on the program summary screen and the door is locked. Now it is possible to start the program remotely.

When touching the Start/Pause button after the indicator APP stops blinking, the Remote Start is not activated, but the set program starts.

To remove the Remote Start, tap on the Remote Start button and confirm by pressing the Start/Pause button.

11.5 Over-the-air update

The App may propose an update for your appliance.

The update is accepted via App only.

If a program is running, the App notifies that the update will start at the end of the program.

During the update, the appliance shows UPd in the display.

Do not switch off or unplug the appliance during update.

The appliance will be usable again at the end of the update, without any notification about successful update.

If an error occurs, the appliance shows Err in the display: just press any buttons or turn the knob to return to normal use.

11.6 Wi-Fi Always On

The Wi-Fi Always On function is available in the App.

This function keeps the appliance connected to the network even when the appliance is turned off.

The indicator goes on and off intermittently (1 second on , 5 seconds off).

It is possible to turn the appliance on by pressing the On/Off button or through the App.

ⓘ

The Wi-Fi Always On function may affect your energy consumption.

12. DAILY USE

⚠ **WARNING!**

Refer to Safety chapters.

12.1 Using weight sensors

ⓘ

For a correct use of the weight sensor, the drum must be empty when activating the appliance.
Set the program BEFORE you put the laundry in the drum.

12.2 Activating the appliance

1. Connect the mains plug to the mains socket.
2. Open the water tap.
3. Press the On/Off button for a few seconds to activate the appliance.

A short tune sounds. The appliance automatically proposes a default program. The relevant indicator illuminates.

The display shows the cycle duration, the maximum load (for a few seconds), the default temperature, the default spin speed and the indicators of the phases making up the program.

12.3 Loading the laundry

1. Open the appliance door.

The display shows 0.0 kg.

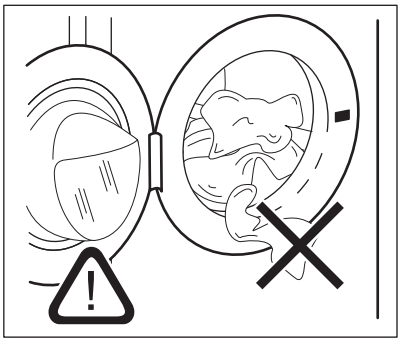
2. Shake the items before you put them in the drum. Put the laundry in the drum, one item at time.

On the display the weight of the laundry is updated by steps of kg 0.5 and the program duration is updated accordingly. The weight is indicative and changes with the type of the laundry.

ⓘ

If you put in the drum more laundry than the maximum load, the symbol **MAX** flashes for a few seconds and shows the maximum recommended load.
You can wash your laundry anyway, but the water and energy consumption increase.
To have the best consumption and washing performance remove the exceeding items.
The overload indication is shown only in programs with a maximum load lower than the appliance maximum load.

3. Close the door. Make sure that no laundry stays between the seal and the door. There is a risk of water leakage or damage to the laundry.



12.4 Using detergent and other treatments

If both AutoDose tanks are enabled in the set program, detergent and fabric softener are automatically loaded.

If one of the AutoDose tank or both are disabled (OFF) in the set program, proceed by manually filling the product in the proper compartment.

12.5 Starting a program

> ⚠ **WARNING!**
>
> Make sure that the detergent dispenser is firmly closed, otherwise program won't start.

1. Touch the Start/Pause ▷‖ button.

This triggers the **Confirm LED** indicator to begin flashing, signifying that the appliance is in standby confirmation state.

2. Touch the **Confirm Start** button within 10 seconds to complete the activation sequence.

The programme starts, the door is locked.

The display shows the indicator 🔒.

> ⓘ
>
> The drain pump can operate shortly before the appliance fills water.

> ⚠ **WARNING!**
>
> If the Confirm Start touch button is not pressed within 10 seconds time period, the appliance will automatically exit the activation state.

12.6 The ProSense Technology load detection

After touching the Start/Pause ▷‖ button:

1. The ProSense Technology starts the laundry load detection to calculate the real program duration. The indicator **kg** and the time dots : flash.
2. After about 15 minutes the display shows the new program duration: the indicator **kg** goes off and the time dots : stops flashing.
   The appliance adjusts automatically the program duration to the load to achieve perfect washing results in the minimum possible time. The program duration could increase or decrease.

> ⓘ
>
> The ProSense Technology detection is carried out with complete washing programs only (no skipping phase selected).

> ⓘ
>
> The ProSense is not available with some programs, such as Wool/Handwash, programs with short cycles and without washing phase.

> ⓘ
>
> When the Start/Pause button is pressed, Confirm LED starts blinking until **Confirm Start** button is pressed. If the Confirm Start touch button is not pressed within 10 seconds time period, the appliance will automatically exit the activation state.

12.7 Starting a program with the Finish In option

1. Touch Finish In button repeatedly until the display shows the desired time within the program should end. The indicator comes on.
2. Touch the Start/Pause ▷‖ button.

This triggers the **Confirm LED** indicator to begin flashing, signifying that the appliance is in standby confirmation state.

3. Touch the **Confirm Start** button within 10 seconds to complete the activation

sequence. If the Confirm Start touch button is not pressed within 10 seconds time period, the appliance will automatically exit the activation state.

4. The appliance starts the countdown to the end of the program and the program will start at the right moment for ending at the time set through this option.

To change or cancel this option:

1. Switch the appliance off by means of the On/Off button.
2. Switch the appliance on again.
3. Set the program again.

12.8 Programme phase indicators

When the programme starts the indicator of the running phase flashes and the other phase indicators are steady on.

E.g. the washing or pre wash phase is running: .

When the phase ends the relevant indicator stops flashing and is steady on. The next phase indicator starts flashing.

E.g. the rinse phase is running: .

If you select the STEAM the steam phase indicator come on.

12.9 Interrupting a program and changing the options

When the program is running, you can change **only some** options:

1. Touch the Start/Pause ▷‖ button.

The related indicator flashes.

2. Change the options. The given information in the display changes accordingly.
3. Touch the Start/Pause ▷‖ button again. This triggers the **Confirm LED** indicator to begin flashing, signifying that the appliance is in standby confirmation state.
4. Touch the **Confirm Start** button within 10 seconds to complete the activation sequence.

The washing program continues.

⚠ WARNING!

If the Confirm Start touch button is not pressed within 10 seconds time period, the appliance will automatically exit the activation state.

12.10 Cancelling a running program

1. Press the On/Off button to cancel the program and to deactivate the appliance.
2. Press the On/Off button again to activate the appliance.

Now, you can set a new washing program.

ⓘ

If the ProSense phase is already carried out and the water filling is already started, the new program starts **without repeating the ProSense phase**. The water and the detergent are not drained out in order to avoid waste.

12.11 Opening the door - Adding garments

While a programme or the delay start operates, the appliance door is locked.

ⓘ

If the temperature and level of the water in the drum are too high and/or the drum still rotates you cannot open the door.

You can easily open the door for adding or removing some items when the icon  is lighted on.

1. Touch the Start/Pause ▷‖ button.

In the display the related door lock indicator goes off.

2. Open the appliance door. If necessary, add or remove the items.
3. Close the door and touch the Start/Pause ▷‖ button.

The program or the delay start continues.

When the icon  goes off, the door can be opened when the program is complete. You may also set a spinning or draining program/ option and than press Start/Pause ▷‖ button. If the spin and drain programs are not

available in the program dial, they can be set via App.

12.12 End of the program

When the program has finished, the appliance stops automatically. The acoustic signals operate (if they are active).

In the display all washing phase indicators become steady and the time area shows 0.

The indicator of the Start/Pause ▷‖ button goes off.

The door unlocks and the indicator 🔒 goes off.

1. Press the On/Off button to deactivate the appliance.

After five minutes from the end of the program, the energy saving function automatically deactivates the appliance.

ⓘ

When you activate the appliance again, the display show the end of the last selected program. Turn the program dial to set a new cycle.

2. Remove the laundry from the appliance.
3. Make sure that the drum is empty.
4. Keep the door and the detergent dispenser slightly ajar to prevent mildew and odours.
5. Close the water tap.

12.13 Draining water out after end of cycle

If you have chosen a program or an option that does not empty out the water of the last rinse, the program is completed, but:

- The display shows the indicator 0, the option indicator ▭ or dB and the door locked indicator 🔒. The indicator of the running phase ≋ flashes.
- The drum still turns at regular intervals to prevent the creases in the laundry.
- The door stays locked.
- You must drain the water to open the door:

1. If necessary, touch the Spin button to decrease the spin speed proposed by the appliance.
2. Touch the Start/Pause ▷‖ button:
   - If you have set ▭, the appliance drains the water and spins.
   - If you have set dB, the appliance only drains the water.

The option indicator ▭ or dB goes off, while the indicator ◎ flashes and then goes off.

3. When the program is completed and the door locked indicator 🔒 goes off, you can open the door.
4. Press the On/Off button a few seconds to deactivate the appliance.

ⓘ

In any case, the appliance empties the water out automatically after approximately 18 hours.

12.14 Stand-by option

The Stand-by function automatically deactivates the appliance to decrease the energy consumption when:

- You do not use the appliance for 5 minutes before you touch the Start/Pause ▷‖ button.
  Press the On/Off button to activate the appliance again.
- After 5 minutes from the end of the washing program
  Press the On/Off button to activate the appliance again.
  The display shows the end of the last set program.
  Turn the program dial to set a new cycle.

ⓘ

If you set a program or an option that ends with water in the drum, the Stand-by function **doesn't deactivate** the appliance to remind you to drain the water.

ⓘ

If the Wi-Fi Always On function is active, only the indicator 📶 goes on and off intermittently.

⚠ WARNING!
Refer to Safety chapters.

ⓘ
This appliance is an automatic washer dryer.

13.1 NON-STOP program - Washing and drying mode

ⓘ
Not all programs are compatible with drying mode.

In some washing programs, you can combine WASH and DRY mode for running a complete wash&dry program. Proceed as follows:

1. Press the On/Off button for some seconds to activate the appliance.
2. Load the laundry one item at a time.
3. Put the detergent and the additives in the appropriate compartment.
4. Turn the program dial to the washing program. The display shows the default temperature and spin. If necessary, change them according to your laundry. The display also shows the maximum recommended load for washing phase.
5. Set the desired options, if there are available.
6. Touch the DRY mode button once to activate also the drying function. The leds of the WASH and DRY indicators come on. The indicators and appear in the display. The display also shows the maximum recommended load for a washing and drying program (e.g. 6.0 kg for cottons).

ⓘ
When drying a large laundry load, make sure that the garments are not rolled up and that are uniformly distributed in the drum.

13.2 Washing and Drying - Automatic levels

The default level is the cupboard dry one. In some programs you can change the drying level.

1. Tap on the Auto Dry button repeatedly until the display shows the required dryness level. The indicators in the display illuminate accordingly:
   a. **Iron dry**: for cotton items;
   b. **Cupboard dry**: for cotton and synthetic items;
   c. **Extra dry**: for cotton items.

The time value on the display is the duration of both cycles washing and drying.

ⓘ
To have a good drying by using less energy and in a shorter time, the appliance does not let you set a too low spin speed for the items to be washed and dried.

2. Touch the Start/Pause button to start the program. The ProSense estimation starts.

In the display the door locked indicator goes on, the indicator of the running phase starts flashing.
The display also shows the remaining program time.

13.3 Washing and Timed Drying

You can also exclude the automatic drying mode, and choose a drying time manually:

1. Tap on the Time Dry button repeatedly to set the desired time value (see the "Timed drying" table in the "Programs"

chapter). The Auto Dry I indicator goes off and the indicator comes on.

The minimum timed drying is 10 minutes. Each time you tap on this button the time value increases by 5 minutes. The display shows the set new time value.

2. Touch the Start/Pause button to start the program. The ProSense estimation starts.

In the display the door locked indicator comes on and the indicator of the running phase starts flashing.
The display also shows the remaining program time.

13.4 At the end of the drying program

- The appliance stops automatically.
- The acoustic signals operate (if they are active).
- In the display comes on.
- The led of the Start/Pause button goes off. The door locked goes off
- Press the On/Off button for some seconds to deactivate the appliance.

> After some minutes from the end of the program, the energy saving function deactivates the appliance automatically.

1. Remove the laundry from the appliance.
2. Make sure that the drum is empty.

> After drying phase, clean the drum, the seal and the inside of the door with a wet cloth.

14. DAILY USE - DRYING ONLY

> **WARNING!**
> Refer to Safety chapters.

> This appliance is an automatic washer dryer.

14.1 Preparation to drying

1. Press the On/Off button for some seconds to activate the appliance.

> With a drying-only program the display does not show the laundry weight and the ProSense estimation is deactivated.

2. Load the laundry one item at a time.
3. Turn the program dial to the program suitable for the items to dry.
4. Tap on the DRY button twice to exclude washing and perform drying only. The led of DRY button is on. The indicators and appear in the display.

> When drying a big amount of laundry, to have good drying performances, make sure that the laundry itself is not rolled up and that is uniformly distributed in the drum.

14.2 Drying - Automatic levels

The default level is the cupboard dry one. In some programs you can change the drying level.

1. Tap on the Auto Dry button repeatedly until the display shows the required dryness level. The indicators in the display illuminate accordingly:
   a. **Iron dry**: for cotton items;
   b. **Cupboard dry**: for cotton and synthetic items;

c. — ═ ☀ ≡ **Extra dry**: for cotton items.

The time value on the display is the duration of both cycles washing and drying.

ⓘ

To have a good drying by using less energy and in a shorter time, the appliance does not let you set a too low spin speed for the items to be washed and dried.

2. Touch the Start/Pause ▷‖ button to start the program.

In the display the door locked ⊶□ indicator goes on, the indicator of the running phase starts flashing.
The display also shows the remaining program time.

14.3 Timed Drying

You can also exclude the automatic drying mode, and choose a drying time manually:

1. Tap on the Time Dry button repeatedly to set the desired time value (see the "Timed drying" table in the "Programs" chapter). The Auto Dry I indicator goes off and the indicator ⏲ comes on.

The minimum timed drying is 10 minutes. Each time you tap on this button the time value increases by 5 minutes. The display shows the set new time value.

2. Touch the Start/Pause ▷‖ button to start the program.

In the display the door locked ⊶□ indicator comes on and the indicator of the running phase starts flashing.
The display also shows the remaining program time.

14.4 At the end of the drying program

- The appliance stops automatically.
- The acoustic signals operate (if they are active).
- In the display □ comes on.
- The led of the Start/Pause ▷‖ button goes off. The door locked ⊶□ goes off
- Press the On/Off button for some seconds to deactivate the appliance.

ⓘ

After some minutes from the end of the program, the energy saving function deactivates the appliance automatically.

1. Remove the laundry from the appliance.
2. Make sure that the drum is empty.

ⓘ

After drying phase, clean the drum, the seal and the inside of the door with a wet cloth.

15. FLUFF IN THE FABRICS

During the washing and/or drying phase, some types of fabric, (sponge, wool, sweatshirt) could release fluff.

The released fluff could stick to the fabrics during the next cycle.

This inconvenient increases with technical fabrics.

To prevent the fluff in your laundry:

- Do not wash dark fabrics after you washed and dried light coloured fabrics (hand towel, wool, sweatshirt) and the contrary.
- Dry this type of fabrics at open air when they are washed the first time.
- Clean the drain filter.
- After the drying phase, clean the empty drum, the gasket and the door with a wet cloth.

To remove the fluff inside the drum, proceed as follows:

- Empty the drum.
- Clean the drum, the gasket and the door with a wet cloth.

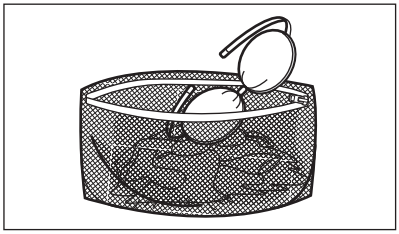
- Set the Machine Clean program and the DRY mode .
- Touch the Start/Pause button to start the program.

16. HINTS AND TIPS

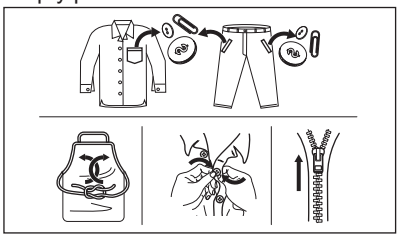
⚠ WARNING!
Refer to Safety chapters.

16.1 The laundry load

- Divide the laundry into: white, coloured, synthetics, delicates and wool.
- Follow the washing instructions on the laundry care labels.
- Do not wash white and coloured items together.
- Some coloured items can discolour with the first wash. We recommend that you wash them separately for the first couple of times.
- Turn multilayered fabrics, wool and items with printed illustrations inside out.
- Pre-treat stubborn stains.
- Wash stubborn stains with a special detergent.
- Be careful with curtains. Remove the hooks and put the curtains in a washing bag or pillowcase.
- A very small load can cause balance problems with the spin phase leading to excessive vibration. If this occurs:
  a. interrupt the program and open the door (refer to "Daily Use" chapter);
  b. manually redistribute the load so that the items are spaced evenly around the tub;
  c. press the Start/Pause button. The spin phase continues.
- Button up pillowcases, close zippers, hooks and poppers. Tie up belts, cords, shoelaces, ribbons and any other loose elements.
- Do not wash laundry without hems or with cuts. Use a washing bag to wash small and/or delicate items (e.g. underwired bras, belts, tights, shoelaces, ribbons, etc.).



- Empty pockets and unfold the items.



16.2 Stubborn stains

For some stains, water and detergent is not sufficient.

We recommend that you pre-treat these stains before you put the items in the appliance.

Special stain removers are available. Use the special stain remover that is applicable to the type of stain and fabric.

Do not spray stain remover on garments near the appliance as it is corrosive to the plastic parts.



16.3 Detergent type and quantity

The choice of detergent and use of correct quantities not only affects your wash performance, but also helps to avoid waste and protect the environment:

- Use only detergents and other treatments specially made for washing machines. First, follow these generic rules:
  - powder detergents (also tablets and single-dose detergents) for all types of fabric, excluding delicate. Prefer powder detergents containing bleach for whites and laundry sanitization,
  - liquid detergents (also single-dose detergents) , preferably for low temperature wash programs (60 °C max) for all types of fabric, or special ones for woollens only.
- The choice and quantity of detergent will depend on: type of fabric (delicates, woollens, cottons, etc), the colour of clothes, size of the load, degree of soiling, wash temperature and hardness of the water used.
- Follow the instructions that you find on packaging of the detergents or other treatments without exceeding the indicated maximum level (**MAX**).
- Do not mix different types of detergents.
- Use less detergent if:
  - you are washing a small load,
  - the laundry is lightly soiled,
  - there is large amounts of foam during washing.
- When using detergent tabs or pods, always put them inside the drum, not in the detergent dispenser and follow the manufacturer's recommendations .

Insufficient detergent may cause:

- unsatisfactory washing results,
- the wash load to turn grey,
- greasy clothes,
- mould in the appliance.

Excessive detergent may cause:

- sudsing,
- reduced washing effect,
- inadequate rinsing,
- a greater impact for the environment.

16.4 Ecological hints

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- **Normally soiled laundry** may be washed **without prewash** in order to save detergent, water and time (the environment is protected too!).
- Loading the appliance to the **maximum capacity indicated for each programs helps to reduce energy and water consumption**.
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- To use the correct quantity of detergent, refer to the quantity suggested by the detergent producer and check the water hardness of you domestic system. Refer to 'Water hardness'.
- Set the **maximum possible spin speed** for the selected program for saving energy during drying phase!

16.5 Water hardness

If the water hardness in your area is high or moderate, we recommend that you use a water softener for washing machines. In areas where the water hardness is soft it is not necessary to use a water softener.

To find out the water hardness in your area, contact your local water authority.

Use the correct quantity of water softener. Follow the instructions that you find on the packaging of the product.

16.6 Prepare the drying cycle

- Open the water tap.
- Check if the drain hose is connected properly. Refer to installation chapter for more information.
- For the maximum laundry load of the drying programs, refer to the drying programs table.

16.7 Items not suitable for drying

Do not set a drying program for this laundry:

- Synthetic curtains.

- Pieces of clothing with metal inserts.
- Nylon stockings.
- Quilts.
- Bed covers.
- Duvets.
- Anoraks.
- Sleeping bags.
- Fabrics with residue of hair sprays, nail solvents or similar.
- Garments with foam-rubber or materials similar to foam-rubber.

16.8 Garment labels

When you dry the laundry, obey the indications on the labels of the manufacturers:

- = The item can be tumble dried
- = The drying cycle is at high temperature
- = The drying cycle is at reduced temperature
- = The item can not be tumble dried.

16.9 Drying cycle duration

The drying time can change depending on:
- speed of the last spin
- dryness level
- type of laundry
- weight of the load

16.10 Additional drying

If, at the end of the drying program, the laundry is still damp, set a short drying cycle again.

⚠ WARNING!

To avoid creasing and shrinkage do not overdry the laundry.

16.11 General Tips

Refer to the «Timed drying» table to find the **average** drying times.
Experience will help you to dry the laundry better. Take note of the duration of the cycles done before.

To avoid the static charge at the end of the drying cycle:

1. Use fabric conditioner in the washing cycle.
2. Use special fabric conditioner for tumble dryers.
3. Do not pour any detergent or softener before a drying cycle.
4. Do not dry rough and smooth textiles together, to avoid scorching on smooth garments.
5. Remove all objects from garment pockets, especially melting objects.

When the drying program is completed remove the laundry in a short time.

17. CARE AND CLEANING

⚠ WARNING!

Refer to Safety chapters.

17.1 Periodic cleaning schedule

Periodic cleaning helps to extend the life of your appliance.

After each cycle, keep the door and the detergent dispenser slightly open to get air circulation and dry the humidity inside the appliance.

If the appliance is not used for a long time: close the water tap and unplug the appliance.

Indicative periodic cleaning schedule:

Descaling	Twice a year
Maintenance wash	Once a month
Clean door seal	Every two months
Clean drum	Every two months

Remove fluff inside the drum	Twice a month[1)]
Clean detergent dispenser and AutoDose tanks	Twice a year
Clean drain pump filter	Twice a year
Clean the inlet hose and the valve filter	Twice a year

1) Refer to "Fluff in the fabrics" chapter.

17.2 Removing foreign objects

ⓘ

Before running your cycle, make sure that pockets are empty and all loose elements are tied up.

Remove any foreign objects (such as metal clip, buttons, coins, etc) that you may find in the door seal, the filters and the drum. Refer to "Door seal with double lip trap", "Cleaning the drum", "Cleaning the drain pump" and "Cleaning the inlet hose and the valve filter" paragraphs. If necessary, please contact the Authorised Service Centre.

17.3 External cleaning

Clean the appliance with mild soap and warm water only. Fully dry all the surfaces.

Do not use a scouring pads or any scratching material.

⚠ **CAUTION!**

Do not use alcohol, solvents or chemical products.

⚠ **CAUTION!**

Do not clean the metal surfaces with chlorine-based detergent.

17.4 Descaling

ⓘ

If the water in your area is hard or medium hard, we recommend that you use a water softener for washing machines (descaling occasionally).

Regularly examine the drum to check for limescale.

ⓘ

Always follow the instructions that you find on the packaging of the product.

17.5 Maintenance wash

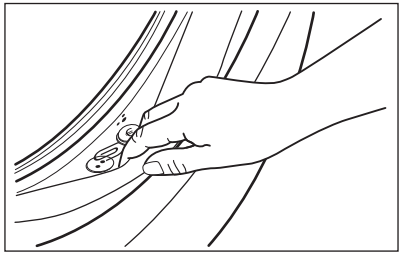
The repeated and prolonged use of low temperature and short programs can cause detergent deposits, fluff residues, bacterial growth and biofilm formation inside the drum and the tub. This could generate bad odours and mildew.

To eliminate these deposits and hygienize the inner part of the appliance, run a maintenance wash at least once a month:

1. Remove all laundry from the drum.
2. Deactivate AutoDose function for detergent and softener.
3. Run the Machine Clean program.

17.6 Door seal

This appliance is designed with a **self cleaning draining system**, allowing light fluff fibers that fall off the clothes to be drained out with the water. Regularly examine the seal and if necessary clean as described in the following diagram. Coins, buttons, other small items can be recovered at the end of the cycle.



Clean it when needed, using ammonia cream cleanser agent without scratching the seal surface.

ⓘ

Always obey the instructions that you find on the packaging of the product.

17.7 Cleaning the drum

Regularly examine the drum to prevent unwanted deposits.

Rust deposits in the drum may occur due to rusting foreign body in the washing or tap water containing iron

Clean the drum with special products for stainless steel.

ⓘ

Always follow the instructions that you find on the packaging of the product. Do not clean the drum with acidic descaling products, scouring products containing chlorine or iron or steel wool.

For a thorough clean:

1. Clean the drum with special products for stainless steel.

ⓘ

Always follow the instructions that you find on the packaging of the product.

2. Remove all laundry from the drum.

ⓘ

Do not use any detergent.

3. Deactivate AutoDose function for detergent and softener.
4. Run the Machine Clean program.

ⓘ

If your appliance can be connected to Wi-Fi, the special program Machine Clean is also downloadable through the APP.

17.8 Cleaning the detergent dispenser and the AutoDose tanks

⚠ **CAUTION!**

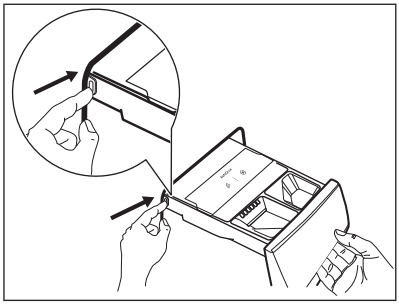
If you change detergent type as brand, concentration, and thickness, then it is suggested to clean the detergent drawer.

ⓘ

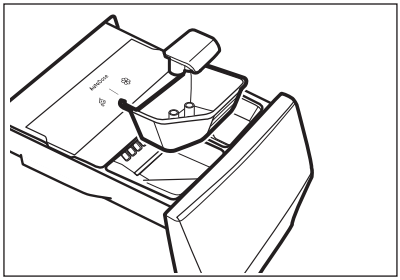
Before cleaning, make sure that the all compartments are empty.

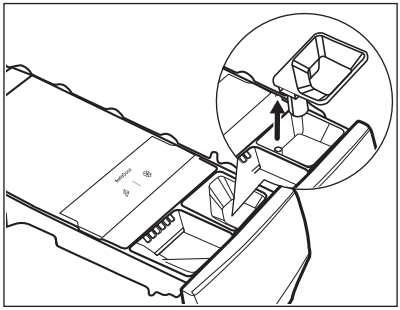
To prevent possible deposits of dried detergent, clotted fabric softener, formation of mould in the detergent dispenser and/or clotted liquid additives in the AutoDose tanks, **every two months carry out the following cleaning procedure how explained in the following diagrams:**

1. Open the detergent dispenser. Press the catch as indicated in the picture and pull the detergent dispenser out.

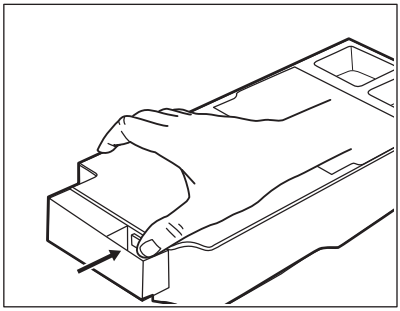


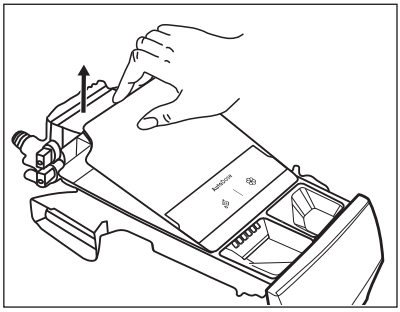
2. Remove the insert for the softener and, if inserted, the container for liquid detergent.



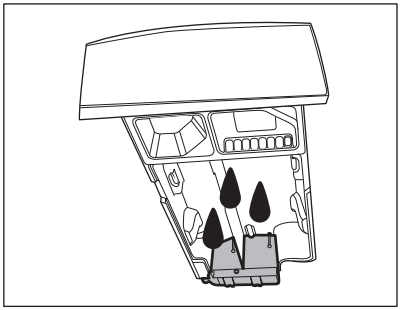


3. Press the catch on the back as indicated in the picture and lift up the top cover to remove it.

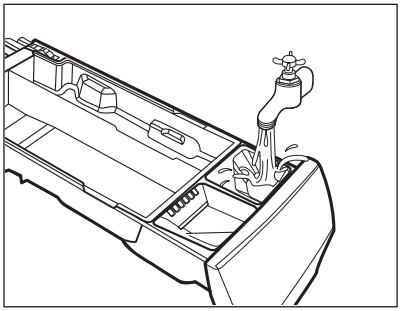




4. To remove any detergent residue or if you place a wrong additives in the tanks, empty the drawer in a basin or in suitable containers to collect the liquid.



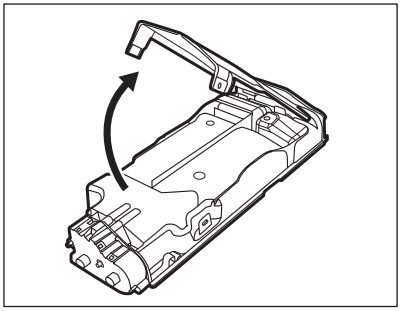
5. Wash the drawer and all inserts under running water or clean it with a damp cloth.



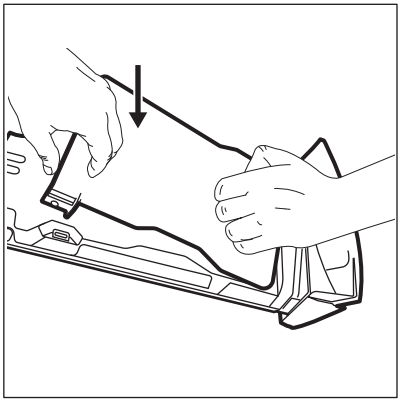
⚠ CAUTION!

Do not use sharp or metal brushes and sponges. Do not wash drawer in a dish washer.

6. Turn the dispenser up side down and open the bottom cover as indicated in the picture.

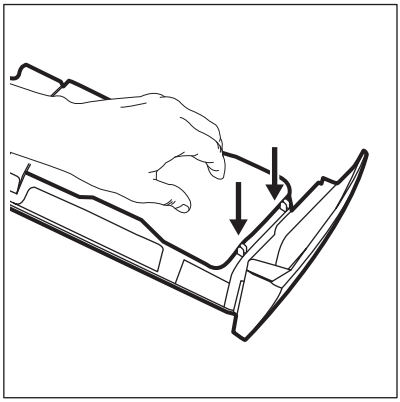


7. Make sure that all detergent residue is removed from the conveyor. Use only soft damp clothes.
8. Put bottom cover back to its position by aligning its holes on drawer hooks as indicated in the picture. Close it till "click" sound.



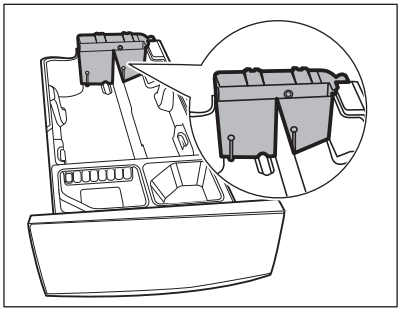
⚠ CAUTION!

Press the bottom cover as indicated in the picture. Make sure that it is closed properly.



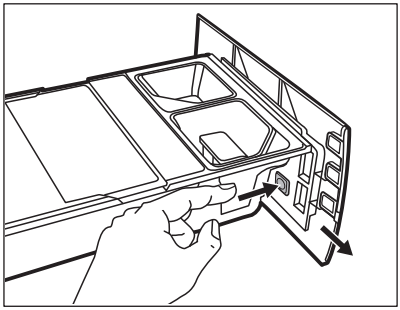
⚠ WARNING!

Do not clean with any sharp and metal brushes or any tools, pumps or sensors allocated on the back of the detergent drawer. If necessary, use only soft damp clothes.

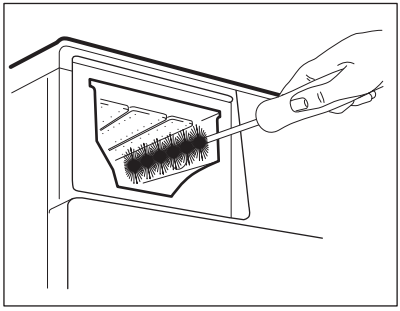


⚠ WARNING!

If some residues remain on the back area of tanks, soak detergent drawer in a warm water. Do not use tools to clean it. Before soaking, remove the handle by pressing red button and slide the handle as indicated in the picture.



9. Make sure that all detergent residue is removed from the upper and lower part of the recess. Use a small brush to clean the recess.

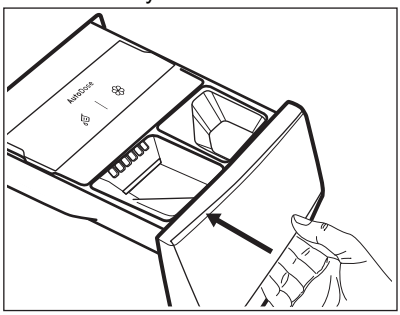


10. Reassembly the drawer as follows:

a. Place the handle if was disassembled.

b. Place the bottom cover and press till "click" sound.
c. Place the top cover on the tanks compartment and press till "click" sound.
d. Replace components on manual compartment.

11. Insert the detergent dispenser into the guide rails and gently close it till "click" sound. Run the rinsing programme without any clothes in the drum.



To restore the functionality, refill tanks with detergent and softener.

17.9 Cleaning the drain pump filter

⚠ WARNING!

Disconnect the mains plug from the mains socket.

Regularly check the drain pump filter and make sure that it is clean.

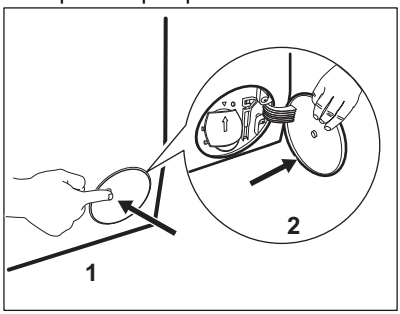
Clean the drain pump filter if:
- The appliance does not drain the water.
- The drum does not turn.
- The appliance makes an unusual noise because of the blockage of the drain pump.
- The display shows the alarm code E21.

⚠ WARNING!

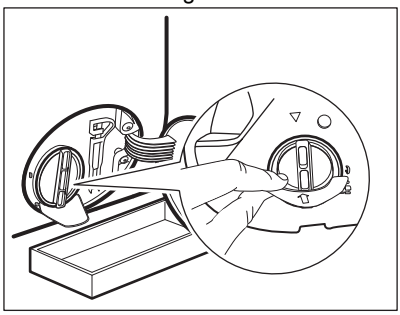
- Do not remove the filter while the appliance operates.
- Do not clean the pump if the water in the appliance is hot. Wait until the water cools down

Proceed as described in following diagrams to clean the pump filter:

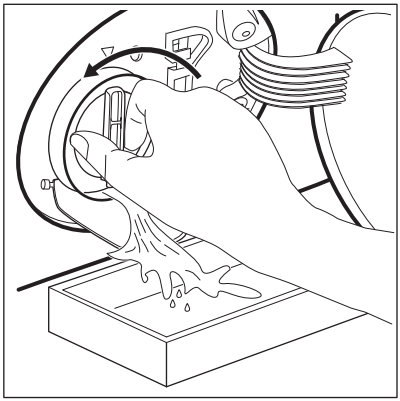
1. Open the pump cover.



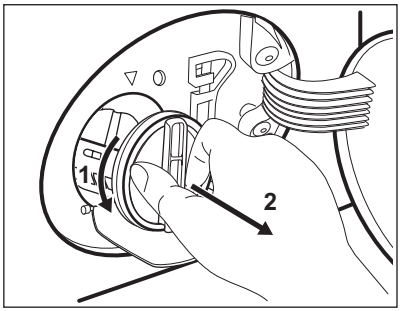
2. Place a suitable bowl below the drain pump access to collect the water that flows out.
3. Open the chute downwards. Always keep a rag nearby to dry up any water spillages when removing the filter.



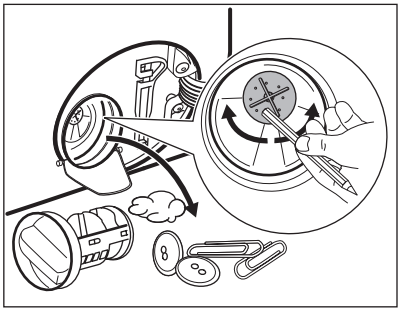
4. Turn the filter 180 degrees in anti-clockwise direction to open it, without removing. Let the water flow out.



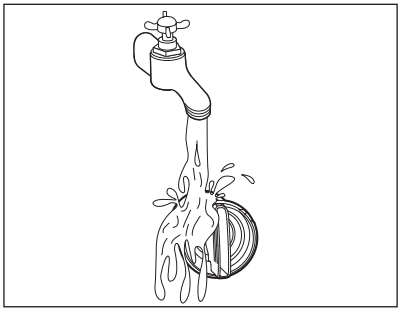
5. When the bowl is full of water, turn the filter back and empty the container.
6. Repeat the steps 4 and 5 until the water stops to flow out.
7. Turn the filter anti-clockwise to remove it.



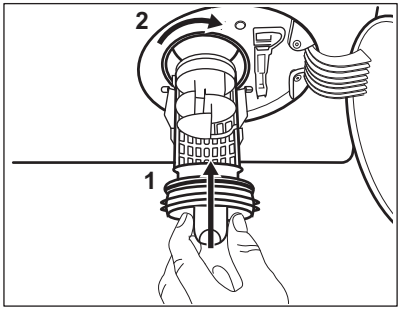
8. If it is necessary, remove fluff and objects from the filter recess.
9. Make sure that the impeller of the pump can rotate. If it does not rotate, contact the Authorised Service Centre.



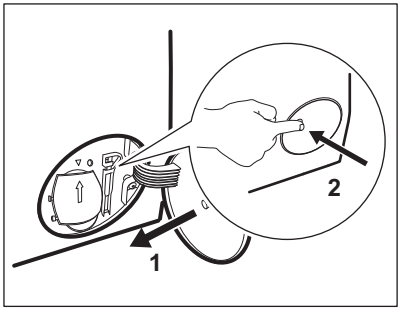
10. Clean the filter under the water tap.



11. Put the filter back into the special guides by turning it clockwise. Make sure that you tighten the filter correctly to prevent leakages.



12. Close the pump cover.



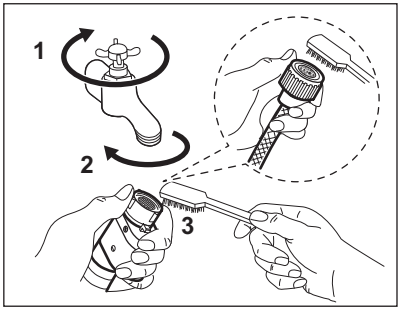
When you drain the water with the emergency drain procedure, you must activate the drain system again:

a. Put 2 litres of water in the main wash compartment of the detergent dispenser.
b. Start the programme to drain the water.

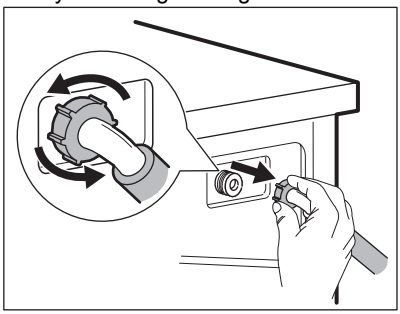
17.10 Cleaning the inlet hose and the valve filter

It is recommended to clean both the filters of the inlet hose and valve twice a year to remove any deposit, collected over the time. Proceed as described in following diagrams to clean filters:

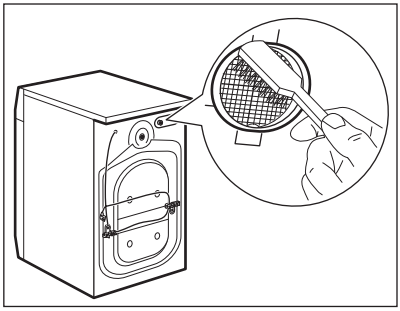
1. Remove the inlet hose from the tap and clean the filter.



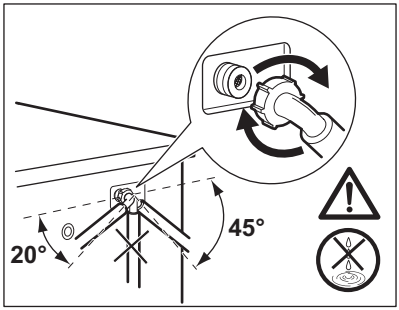
2. Remove the inlet hose from the appliance by loosening the ring nut.



3. Clean the valve filter on the back of the appliance with a toothbrush.



4. When you reconnect the hose to the back of the appliance, turn it left or right (not in vertical position) depending on the position of your water tap.



17.11 Emergency drain

If the appliance cannot drain the water, carry out the same procedure, described in 'Cleaning the drain pump' paragraph. If necessary, clean the pump.

When you drain the water with the emergency drain procedure, you must activate the drain system again:

1. Put 2 litres of water in the main wash compartment of the detergent dispenser.
2. Start the program to drain the water.

17.12 Frost precautions

If the appliance is installed in an area where the temperature can reach the values around 0° C or drop below, remove the remaining water from the inlet hose and the drain pump.

1. Disconnect the mains plug from the mains socket.
2. Close the water tap.
3. Put the two ends of the inlet hose in a container and let the water flow out of the hose.
4. Empty the drain pump. Refer to the emergency drain procedure.
5. When the drain pump is empty, install the inlet hose again.

⚠ WARNING!

Make sure that the temperature is higher than 0 °C before you use the appliance again.
The manufacturer is not responsible for damages caused by low temperatures.

18. TROUBLESHOOTING

⚠ WARNING!
Refer to Safety chapters.

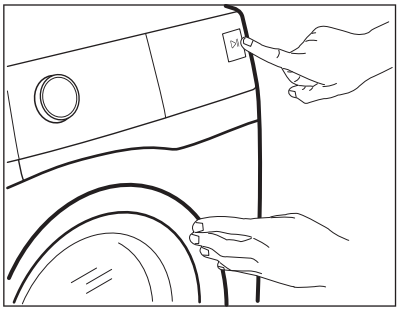
18.1 Alarm Codes and Possible failures

The appliance does not start or it stops during operation. First try to find a solution to the problem (refer to the tables).

⚠ WARNING!
Deactivate the appliance before carrying out any check.

With some problems, the display shows an alarm code and the Start/Pause ▷II **button may flash continuously:**

ⓘ
If the appliance is overloaded, remove some items from the drum and/or keep pressed the door while touching the Start/Pause button until the indicator ⊢0 stops flashing (see the picture below).



Problem	Possible solution
E11 The appliance does not fill with water properly.	• Make sure that the water tap is open. • Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority. • Make sure that the water tap is not clogged. • Make sure that the inlet hose has no kinks, damages or bends. • Make sure that the connection of the water inlet hose is correct. • Make sure that the filter of the inlet hose and the filter of the valve are not clogged. Refer to 'Care and cleaning'.

E21 The appliance does not drain the water.	• Make sure that the sink spigot is not clogged. • Make sure that the drain hose has no kinks or bends. • Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to "Care and cleaning". • Make sure that the connection of the drain hose is correct. • Set the drain programme if you set a programme without drain phase. If the drain programme is not available in the programme dial, it can be set via App. • Set the drain programme if you set an option which ends with water in the tub.
E41 The appliance door is open or not closed correctly.	• Make sure that the door is properly closed.
E91 Internal fail. No communication between electronic elements of the appliance.	• The programme was not finished properly or the appliance stopped too early. Switch the appliance off and on again. • If the alarm code appears again, contact the Authorised Service Centre.
EH1: Frequency of power supply is out of range. EH2: Supply voltage is too high. EH3: Supply voltage is too low.	
EF3 The anti-flood device is on.	• Disconnect the appliance and close the water tap. Contact the Authorised Service Centre.

If the display shows other alarm codes, deactivate and activate the appliance. If the problem continues, contact the Authorised Service Centre. In case of different problem with the appliance check the table below for possible solutions.

Problem	Possible solution
The programme does not start.	• Make sure that the mains plug is connected to the mains socket. • Make sure that the appliance door is closed. • Make sure that there is no damaged fuse in the fuse box. • Make sure that the Start/Pause ▷‖ has been touched. • If the delay start is set, cancel the setting or wait for the end of countdown. • Make sure that the detergent dispenser is firmly closed. • Deactivate the Child Lock function if it is on. • Check the position of the knob on the selected programme. • Press the "**Confirm Start**" touch button within 10 seconds.
The appliance fills with water and drains immediately.	• Make sure that the drain hose is in the correct position. The hose may be positioned too low. Refer to "Installation instruction".
The spin phase does not operate or the washing cycle lasts longer than usual.	• Set the spin programme. If the drain programme is not available in the programme dial, it can be set via App'. • Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to "Care and cleaning". • Adjust manually the items in the tub and start the spin phase again. This problem may be caused by balance problems.

Problem	Possible solution
There is water on the floor.	• Make sure that the couplings of the water hoses are tight and there is not water leakages. • Make sure that the water inlet hose and the drain hose have no damages. • Make sure you use the correct detergent and the correct quantity of it. • Too much detergent or unsuitable detergent creates too much foam. Reduce detergent quantity and/or use a suitable detergent.
You cannot open the appliance door.	• Make sure that a washing programme that ends with water in tub, has not been selected. • Make sure that the washing programme is finished. • Set the drain or the spin programme if there is water in the drum. If the spin and drain programmes are not available in the programme dial, they can be set via App. • Make sure that the appliance receives electrical power. • This problem may be caused by a failure of the appliance. Contact the Authorised Service Centre. If you need to open the door, please read carefully "Emergency door opening". • Make sure that the Remote Start Mode is not activated. Deactivate it.
The display does not show the wireless indicator .	• Check the wireless signal. • Make sure that the wireless connection is on. Refer to paragraph "Configuring the washing machine wireless connection" in "Wi-Fi - Connectivity setup" chapter. • Check your home network and router. • Restart the router. • Contact your wireless service provider if there are further problems with the wireless network.
The App cannot connect to the appliance.	• Check the wireless signal. • Check if your smart device is connected to the wireless network. • Check your home network and router. • Restart the router. • Contact your wireless service provider if there are problems with the wireless network. • The appliance, the smart device, or both, need to be configured again because a new router has been installed or the router configuration has been changed.
The App cannot frequently connect to the appliance.	• Make sure that the wireless signal reaches the appliance. Try to move the home router as near the appliance as possible or consider purchasing a wireless range extender. • Make sure the wireless signal is not disrupted by microwave. Turn the microwave off. Avoid using the microwave and the remote control at the same time.
The display shows UPd. All buttons are inactive, except the the On/Off .	• The appliance is downloading any available updates. Wait until the update process is complete. If you deactivate the appliance during update, it resumes when you activate the appliance again.

Problem	Possible solution
The appliance makes an unusual noise and vibrates.	• Make sure the levelling of the appliance is correct. Refer to "Installation instruction". • Make sure that the packaging and/or the transit bolts are removed. Refer to "Installation instruction". • Add more laundry in the drum. The load may be too small.
The programme duration increases or decreases during programme execution.	• The ProSense Technology is able to adjust the programme duration according to the type and the laundry load size. Refer to "The ProSense Technology load detection" in "Daily Use" chapter.
The washing results are not satisfactory.	• Increase the detergent quantity or use a different detergent. • Use special products to remove the stubborn stains before you wash the laundry. • Make sure that you set the correct temperature. • Decrease the laundry load. • When using AutoDose tanks, make sure that they are not empty. • When using AutoDose tanks, verify the pre-set detergent/fabric softener dosage. Refer to "Basic setting" paragraph in "The AutoDose Technology" chapter. • Make sure that you have cleaned the AutoDose tanks before using different brand and type of detergent, fabric softener or other additives.
Too much foam in the drum during the washing cycle.	• Reduce the quantity of detergent or the number of tablets or single-dose detergents. • When using AutoDose tanks, verify the pre-set detergent/fabric softener dosage. Refer to "Basic setting" paragraph in "The AutoDose Technology" chapter. • Too much detergent or unsuitable detergent has been used. Reduce detergent quantity and/or use a correct detergent.
The detergent/fabric softener level does not decrease in the AutoDose tanks after washing.	• This is normal: tanks are quite large and detergent consumption may be not so evident.
The drum is empty and the display shows there is some weight in.	• Press the On/Off button to deactivate the appliance and activate it again to set a tare.
The drum is full but the display shows 0.0 kg.	• You loaded the laundry before activating the appliance. Press the On/Off button to deactivate the appliance. • Empty the drum and follow the necessary steps. (Refer to "Loading the laundry")
The appliance does not dry or does not dry correctly.	• Turn the water tap on. • Make sure the drain filter is not clogged. • Reduce the laundry load. • Make sure you have set the correct cycle. if necessary, set again a short drying time.

Problem	Possible solution
The laundry is full of different colours fluff.	The fabrics washed in the previous cycle released fluff of a different colour: • The drying phase helps to eliminate some fluff. • Clean the clothes with a fluff remover. In case of an excessive amount of fluff in the drum refer to “Fluff in the fabrics" paragraph for more details.

After the check, activate the appliance. The programme continues from the point of interruption.
If the problem occurs again, contact the Authorised Service Centre.
The necessary data for the service centre are on the rating plate.

18.2 Emergency door opening

In case of power failure or functioning failure the appliance door remains locked. The washing programme continues when the power is restored. If the door remains locked in case of failure, it is possible to open it using the emergency unlock function.

Before opening the door:

⚠ CAUTION!

Risk of burns! Make sure that the water temperature is not too high and the laundry is not hot. If necessary, wait until they cool down.

⚠ CAUTION!

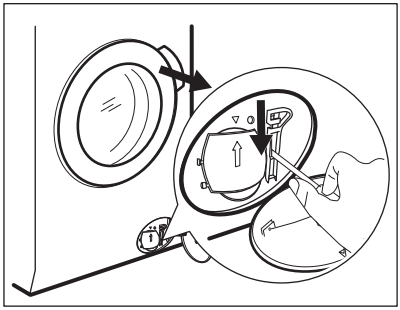
Risk of injury! Make sure that the drum is not rotating. If necessary, wait until the drum stops rotating.

ⓘ

Make sure that the water level inside the drum is not too high. If necessary, proceed with an emergency drain (refer to «Emergency drain» in «Care and cleaning» chapter).

To open the door, proceed as follows:

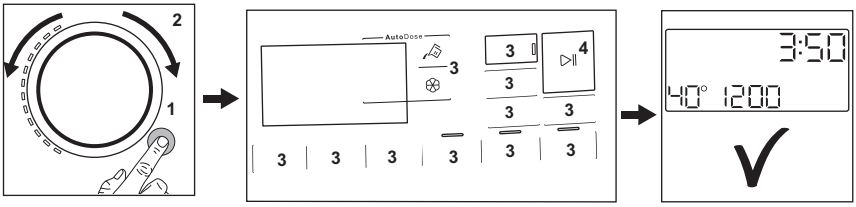
1. Press the On/Off button to switch the appliance off.
2. Disconnect the mains plug from the mains socket.
3. Open the filter flap.
4. Pull the emergency unlock trigger downward once. Pull it downward once again, keep it tensed and, in the meanwhile, open the appliance door.



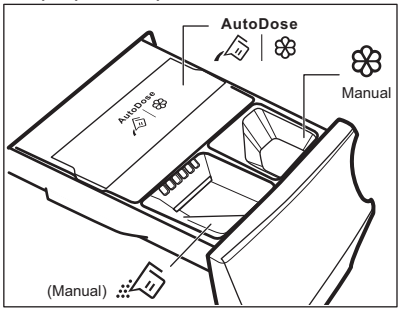
5. Take out the laundry and then close the appliance door.
6. Close the filter flap.

19. QUICK GUIDE

19.1 Daily use



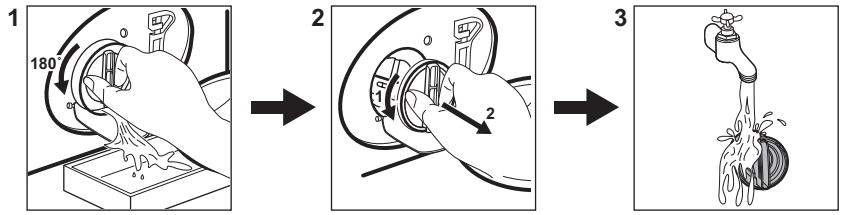
- Connect the mains plug to the mains socket.
- Open the water tap.
- Push the **On/Off** button to turn the appliance on **(1)**.
- Turn the program dial to set the desired program **(2)**.
- Set the desired options by means of the corresponding touch buttons **(3)**.
- Put the laundry in the drum, one item a time without exceeding the maximum suggested load. Close the door and make sure that no laundry stays between the seal and the door.
- **When using AutoDose tanks**, the detergent and fabric softener are uploaded automatically. Make sure that tanks are not empty.
  When using manual compartments, pour the detergent and other treatments in the proper compartment.



When using a liquid detergent in manual compartment, insert the container for liquid detergent.

- To start the program, touch the **Start/ Pause** ▷‖ button **(4)**, Confirm LED starts blinking until Confirm Start button is pressed.
- The appliance starts.
- At the and of the program, remove the laundry.
- Push the **On/Off** button to turn the appliance off.

19.2 Cleaning the drain pump filter



Clean the filter regularly and, especially, if the alarm code E21 appears on the display.

19.3 Programmes

Programmes	Load	Product description
Cottons Eco	10.0 kg	**White cotton and coloured cotton**. Normally, heavily and lightly soiled items. The Cottons Eco program at 40 ºC is recommended for a full load of cotton and is the water and energy rating label program in accordance with AS/NZS2040 and AS/NZS6400.
Cottons	10.0 kg	White and coloured cotton fabrics. Ideal for normal and heavy soil.
Synthetics	4.0 kg	Synthetic items or mixed fabric items.
Delicates	2.0 kg	Delicate fabrics such as acrylics, viscose, polyester items.
Wool/Handwash	2.0 kg	Machine washable wool, hand washable wool and delicates.
Bed Linen	4.5 kg	Washing cycle for three bedlinen sets, one of which can be double size.
Machine Clean	-	Maintenance cycle for drum cleaning.
Quick 20' Wash&Dry 60'	1 kg	Short programme to treat mixed synthetic shirts up to 1 kg.
PowerClean	5.0 kg	Cotton and mixed synthetic fabrics. Ideal to wash your daily load in a short time, for a better clothes care and good cleaning already at 30°C.
Hygiene	10.0 kg	White cotton items. This programme removes more than 99,99% of bacteria and viruses **1)**. It also ensure a proper reduction of allergens.
Rinse	10.0 kg	All fabrics, except woollens and very delicate fabrics. Programme for rinsing and spinning.

Programmes	Load	Product description
Spin/Drain	10.0 kg	To spin the laundry and to drain the water in the drum. All fabrics, except woollens and delicate fabrics.

1) Tested for Staphylococcus aureus, Enterococcus faecium, Candida albicans, Pseudomonas aeruginosa and MS2 Bacteriophage in external test performed by Swissatest Testmaterialien AG in 2021 (Test Report No. 202120117).

19.4 Detergent type and quantity.

- Use only detergents and other treatments specially made for washing machines. First, follow these generic rules:
  - powder detergents (also tablets and single-dose detergents) for all types of fabric, excluding delicate. Prefer powder detergents containing bleach for whites and laundry sanitization,
  - liquid detergents (also single-dose detergents), preferably for low temperature wash programmes (60 °C max) for all types of fabric, or special ones for woollens only.
- Do not mix different types of detergents.
- Use less detergent if:
  - you are washing a small load,
  - the laundry is lightly soiled,
  - there is large amounts of foam during washing.
- When using detergent tabs or pods, always put them inside the drum, not in the detergent dispenser and follow the manufacturer's recommendations.

Insufficient detergent may cause:
- unsatisfactory washing results,
- the wash load to turn grey,
- greasy clothes,
- mould in the appliance.

Excessive detergent may cause:
- sudsing,
- reduced washing effect,
- inadequate rinsing,
- a greater impact for the environment.

19.5 Periodic cleaning schedule

Periodic cleaning helps to extend the life of your appliance.

After each cycle, keep the door and the detergent dispenser slightly open to get air circulation and dry the humidity inside the appliance.

If the appliance is not used for a long time: close the water tap and unplug the appliance.

Indicative periodic cleaning schedule:

Descaling	Twice a year
Maintenance wash	Once a month
Clean door seal	Every two months
Clean drum	Every two months
Remove fluff inside the drum	Twice a month
Clean detergent dispenser and AutoDose tanks	Twice a year
Clean drain pump filter	Twice a year
Clean the inlet hose and the valve filter	Twice a year

Regularly examine the drum to check for limescale. We recommend to run a cycle with empty drum and a descaling product occasionally.

Removing foreign objects

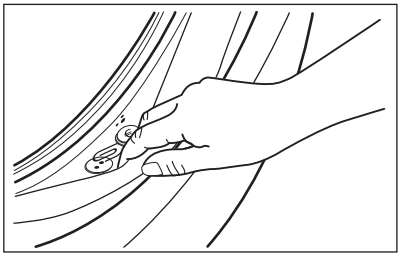
ⓘ

Make sure that pockets are empty and all loose elements are tied up before running your cycle.

Remove any foreign objects (such as metal clip, buttons, coins, etc) that you may find in the door seal, the filters and the drum. If necessary, please contact the Authorised Service Centre.

Door seal
This appliance is designed with a **self cleaning draining system**, allowing light fluff fibers that fall off the clothes to be drained out with the water. Regularly examine the seal and if necessary clean as described in the following diagram. Coins, buttons, other small

items can be recovered at the end of the cycle.



Clean it when needed, using ammonia cream cleanser agent without scratching the seal surface.

If it is necessary, remove fluff and objects from the filter recess.

19.6 Wi-Fi - Connectivity setup

This chapter describes how to connect the smart appliance to the Wi-Fi network and to link it to mobile devices.

By this functionality you can receive notifications, control and monitor your appliance from your mobile devices.

The Wi-Fi functionality is off as factory default setting.

To connect the appliance to enjoy the full range of features and services you need:

- Wireless network at home with internet connection enabled.
- Mobile device connected to wireless network.

Frequency	2.412 - 2.472 GHz for European market
Protocol	IEEE 802.11b/g/n
Max Power	<20 dBm
Encryption	WPA, WPA2, WPA3

Frequency	2.4 GHz according to local country regulation
Protocol	IEEE 802.11b/g/n
Max power	According to local country regulation
Encryption	WPA, WPA2, WPA3

Minimum requirements: Operating system compatibility iOS 15/Android 7.1 and above. Install the AEG App, create an account and accept the Terms and Conditions and AEG Privacy Policy to use the connected features. Stable Internet and good Wi-Fi connection with 2.4GHz wireless frequency is required. Minimum requirements, apps and services are subject to change without notice.

Configuring the appliance wireless connection

1. Press the On/Off button for a few seconds to activate the appliance. Wait about 10 seconds before proceeding with wireless configuration.
2. Select a programme by turning the programme dial.
3. Press and hold the Finish In and the Auto Dry buttons simultaneously for a few seconds until a 'click' sounds. Release the buttons. On appears on the display for 5 seconds and the indicator starts blinking.

The wireless module begins starting up.

Make sure that you APP is ready for connection.

4. After about 10 seconds, AP (**Access Point**) appears on the display.

The access point will be open for about 5 minutes.

5. Configure the AEG App on your smart device and follow the instructions to connect the appliance to your Wi-Fi network.
6. If the connectivity is configured, when the programme information screen returns, the indicator is on the display.

ⓘ

Every time you switch the appliance on, the appliance takes about 10 seconds to connect to the network automatically. When the indicator ⌔ stops blinking the connection is ready.

To switch the wireless connection off, press and hold the Finish In and the Auto Dry buttons simultaneously for a few seconds until the first acoustic signal. Release the buttons. OFF appears on the display for 5 seconds.

ⓘ

If you switch the appliance off and on again, the wireless connection is automatically off.

To remove the wireless credentials, press and hold the Finish In and the Auto Dry buttons simultaneously for a few seconds until the second acoustic signal sounds.

Symbol ---- appears on the display for a few seconds.

20. WARRANTY - AUSTRALIA AND NEW ZEALAND

FOR SALES IN AUSTRALIA AND NEW ZEALAND

ALL AEG BRANDED APPLIANCES

This document sets out the terms and conditions of the product warranties for AEG Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should there be a manufacturing defect in your Appliance. This warranty is in addition to other rights you may have under the Australian Consumer Law.

1. **In this warranty:**
   - **a)** 'ACL' or 'Australian Consumer Law' means Schedule 2 to the Competition and Consumer Act 2010;
   - **b)** 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
   - **c)** 'ASC' means Electrolux's authorised serviced centres;
   - **d)** 'AEG' is the brand controlled by Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively "Electrolux") of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
   - **e)** 'Warranty Period' means the period specified in clause 3 of this warranty;
   - **f)** 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. **Application:** This warranty only applies to new Appliances, purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) other rights and remedies under a law to which the Appliances or services relate, including any non-excludable statutory guarantees in Australia and New Zealand.
3. **Warranty Period:** Subject to these terms and conditions, this warranty continues for in Australia for a period of 60 months and in New Zealand for a period of 60 months, following the date of original purchase of the Appliance.
4. **Repair or replace warranty:** During the Warranty Period, Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux may, in its absolute discretion, choose whether the remedy offered for a valid warranty claim is repair or replacement. Electrolux or its ASC may use refurbished parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux.
5. **Travel and transportation costs:** Subject to clause 7, Electrolux will bear

the reasonable cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. Travel and transportation will be arranged by Electrolux as part of any valid warranty claim.

6. **Proof of purchase** is required before you can make a claim under this warranty.
7. **Exclusions:** You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. This warranty does not cover:
   - **a)** light globes, batteries, filters or similar perishable parts;
   - **b)** parts and Appliances not supplied by Electrolux;
   - **c)** cosmetic damage which does not affect the operation of the Appliance;
   - **d)** damage to the Appliance caused by:
     - negligence or accident;
     - misuse or abuse, including failure to properly maintain or service;
     - improper, negligent or faulty servicing or repair works done by anyone other than an Electrolux authorised repairer or ASC;
     - normal wear and tear;
     - power surges, electrical storm damage or incorrect power supply;
     - incomplete or improper installation;
     - incorrect, improper or inappropriate operation;
     - insect or vermin infestation;
     - failure to comply with any additional instructions supplied with the Appliance;

     In addition, Electrolux is not liable under this warranty if:
     - the Appliance has been, or Electrolux reasonably believes that the Appliance has been, used for purposes other than those for which the Appliance was intended, including where the Appliance has been used for any non-domestic purpose;
     - the Appliance is modified without authority from Electrolux in writing;
     - the Appliance's serial number or warranty seal has been removed or defaced.
8. **How to claim under this warranty:** To enquire about claiming under this warranty, please follow these steps:
   - **a.** carefully check the operating instructions, user manual and the terms of this warranty;
   - **b.** have the model and serial number of the Appliance available;
   - **c.** have the proof of purchase (e.g. an invoice) available;
   - **d.** telephone the numbers shown below.
9. **Australia:** For Appliances and services provided by Electrolux in Australia: Electrolux goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. 'Acceptable quality' and 'major failure' have the same meaning as referred to in the ACL.
10. **New Zealand:** For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.
11. **Confidentiality:** You accept that if you make a warranty claim, Electrolux and its agents including ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

Important Notice

Before calling for service, please ensure that the steps listed in clause 8 above have been followed.

SERVICE AUSTRALIA
aeg.com/au

FOR SERVICE	FOR SPARE PARTS
or to find the address of your nearest authorised service centre in Australia	or to find the address of your nearest spare parts centre in Australia
PLEASE CALL 1300 363 664	**PLEASE CALL 13 13 50**
OR EMAIL	**OR EMAIL**
customercare@aegaustralia.com.au	**customercare@aegaustralia.com.au**
For the cost of a local call (Australia only)	For the cost of a local call (Australia only)

SERVICE NEW ZEALAND
aegnewzealand.co.nz

FOR SERVICE	FOR SPARE PARTS
or to find the address of your nearest authorised service centre in New Zealand	or to find the address of your nearest spare parts centre in New Zealand
PLEASE CALL 0800 234 234	**PLEASE CALL 0800 10 66 20**
OR EMAIL	**OR EMAIL**
customercare@electrolux.co.nz	**customercare@electrolux.co.nz**
(New Zealand only)	(New Zealand only)

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21. ENVIRONMENTAL CONCERNS

Recycle materials with the symbol ♺. Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not dispose of appliances marked with the symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.

aeg.com



The software in this product contains components that are based on free and open source software. AEG gratefully acknowledges the contributions of the open software and robotics communities to the development project.

To access the source code of these free and open source software components whose license conditions require publishing, and to see their full copyright information and applicable license terms, please visit:
http://aeg.opensoftwarerepository.com (folder NIUS)

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